

**Miriam Meislik:** Good Afternoon, Laura! I hope you are well.

**Laura :** Good to see you Miriam!

**Ann Shaftel:** greetings from Halifax!

**Cecilia Hankey:** Good afternoon from Grenada.

**Cherish Thomas:** Hello from hot and humid South Carolina!

**Arasay Vazquez:** Hello from Miami, Florida

**Sandra Williams:** Hello from The Berkshires in Massachusetts

**Catherine Baker:** Hello from Buffalo!

**Cheryl Sylvester:** Greetings from St. George's University Grenada

**Lara Canner:** Hi from Norfolk, VA!

**Nicole Lamb:** good morning from the Yukon, Canada

**Barbara Director:** Good afternoon from WV

**Eileen Ielmini:** Hello Laura. Eileen Ielmini logging from Chicago

**Jonathan Cambouris:** Greetings from Youngstown, Ohio

**Vasti DeEsch:** Hello from Lehigh University, Bethlehem, PA

**Valerie Wingfield:** Hello from New York.

**Sally Johnson:** Hello from Montrose, Colorado

**William Brown:** Hello from Raleigh, NC - State Archives of North Carolina

**Amélie Soulard:** Hello from Québec, Canada

**Megan Reed:** Hello from Chicago, IL - NARA

**Grace Cordial:** Hello from Beaufort-by-the-bay, SC

**Elizabeth Howe:** Greetings from Boonsboro, Maryland.

**Judith Chiba Smith:** Hello from Santa Fe, NM

**Morgan Blattenberg:** Hello from Washington, DC

**Ashley Yager:** Hello from Loveland, Colorado

**Robin Bauer Kilgo:** Hi all! Glad to see you all joining us. We will be starting promptly at 2pm ET!

**Wes Collins:** Hi from Pittsboro, North Carolina!

**Ann Kearney:** Hello from Albany, New York

**Nan Newman:** Hello from Stockton CA

**Malia Van Heukelem:** Aloha from Honolulu!

**Dr Ramon Silvestre, Ph.D.:** Hello from San Francisco

**Barbara Hebard:** Hello from Boston, MA

**Barbara Bertucio:** Hello from Glens Falls, NY

**Stormy Harrell:** Hello from Winston-Salem, NC

**Andrea Cakars:** Hello from the Barnes Foundation in Philadelphia. Looking forward to hearing from my dear neighbor, Laura Hertz Stanton!

**Andréa Shaulis:** Hello from Montreal, Canada

**Beth Parker Miller:** Hello from Wilmington, Delaware

**I n:** Hello from Bismarck, ND

**Molly Sampson:** Hello from the Science History Institute in Philadelphia, PA

**Leishawn Spotted Bear:** Hello from Fort Worth, Texas

**Dawn Rogala:** Hello from DC

**Patricia Raynor:** Hello from the National Postal Museum, Smithsonian WDC

**julia merkel:** Greetings from the Shenandoah Valley of Virginia

**Gurufateh Khalsa:** hello from espanola new mexico

**Ellen Endslo:** Hello from Chester County, PA

**Jill Kennedy-Kernohan:** Hi from the MFA, Boston

**Sam Cameron:** Hello from Brooklyn, NY

**Danielle Swanson :** Hello from NY!

**H Pigat:** Hello from Art Museum, University of Toronto, Ontario, Canada

**Sarah Gordon:** Greetings from Chicago, IL

**Andrea Jain:** Hello from Hirshhorn Museum and Sculpture Garden in DC

**Karen Louvar:** Hello from Morgantown, WV : )

**Betsy Keene:** Hi from Hollidaysburg, PA! (Hi Beth Parker Miller!!!)

**Rosemary Z:** Hello from Nashville, TN

**Jessamy Gloor:** Hi from L.A.!

**Lindsey Hobbs:** Hi from Brooklyn, NY!

**Leesha Alston:** Hello fro

m Bentonville, AR (Crystal Bridges)

**Maeve Scott:** Hello from the Newseum, Washington, DC

**Morgan Webb:** Hello from the Philadelphia Museum of Art!

**Tricia Dixon:** Hello from the Dallas Museum of Art!

**Susan Carter:** Greeting from Tampa, FL

**James Sousa:** Hello from Andover, MA!

**Ann Roos:** Hi! From Appomattox, VA

**Katie Cooper:** Hello from the Dallas Museum of Art!

**Anna Faherty:** Hello from the University of Southern Maine Franco-American Collection!

**Karen Whitehair:** Hi From Maryland

**Elizabeth Heydt:** Hello Laura and group from the National Postal Museum in Washington, DC!

**Michele Heinrici:** Hello from Guggenheim NYC

**Christine Boulay:** Hello from Derby Public Library Derby CT

**Bryan Hilley:** Hello from the Nasher Museum of Art at Duke University, Durham, NC!

**Amanda s:** Hi from the Brandywine River Museum of Art, Chadds Ford, PA

**Katharine Corneli:** Hi from The Prehistoric Museum in Price, UT

**Lynn Anderson:** Hello from coastal NC

**Anna Gospodinovich:** Hi from the Mississippi Armed Forces Museum

**Kim Bravo:** Hello from the Free Library of Philadelphia

**Taryn Foss:** Hello from the Ontario Science Centre in Toronto, Canada!

**Ester Harrison:** Hello from Harry Ransom Center UT-Austin

**Ann Frellsen:** Hi from Atlanta

**Suzanne Moramarco:** Hi from the San Diego Archaeological Center, Escondido, CA

**Jennifer French:** Hello from the NC Museum of History in Raleigh!

**Margaret Tamulonis:** Hello from the Fleming Museum in Burlington VT!

**Agatha Barc:** Hi from the University of Toronto

**Amy Essick:** Good morning from Carmel, CA

**Ayla Amon:** Hello from the National Museum of African American History and Culture! I hope you're all well!

**Emily Colucci:** Hello, from Lewiston, Maine.

**Hillary Morgan:** Hello for the University of Colorado, Boulder!

**elizabeth howe:** Hello from Athens, Georgia!

**julia morrow:** Greetings from Collections Assistant Julia at Connecticut Historical Society

**Paige Doore:** Hello from Colby College Museum of Art in Waterville, Maine!

**Amanda Barker:** hello from western PA

**Adam Johnson:** Good afternoon from the University of Michigan School of Dentistry's

Sindecuse Museum in Ann Arbor, Michigan!

**Jane Klinger:** Good day from Virginia

**Rachel Magnus:** Hello From Bakersfield, CA and Bakersfield Museum of Art

**Lindsay Laws:** Hi from the U.S. Department of the Interior Museum!

**Kat Saunt:** Hello from East Yorkshire Archives, England :)

**Laura Belani:** Hello from Bowers Museum!

**William Brown:** Hi, Ayla!!

**Jerome Auman:** Hello from Herndon, Va

**Anna Goodwin:** Greetings from Maryhill Museum in WA state!

**Nancy Hitchcock:** Hello from Katonah Museum of Art

**Mary LaGue:** Greetings from Roanoke, Virginia

**Erin Bradford:** Hello from the Davison Art Center, Wesleyan University

**Aurielle Pimley:** Hello from the Philadelphia Museum of Art!

**Lynn Bethke:** Hello from Ellensburg, WA!

**Raj Solanki:** Hello from the Hirshhorn

**Ahmed Elshabrawy:** Hello from Egypt , Cairo University, Faculty of Archaeology

**Camille Hunt:** Hello from the North Carolina Museum of History!

**Sarah Horn:** Hello from Hamilton, Ontario, Canada

**Anaïs Grateau:** Hello from Pittsburgh

**VivianLea Solek:** Greetings from Knights of Columbus Supreme Council Archives, New Haven, CT

**Erin McKeen:** Hello from the Obama Presidential Library

**Kristy Griffin:** Greetings from the Wyoming State Museum!

**Samantha Forsko:** Hi from the Art Institute of Chicago! Hi Laura and Robin!

**Wendi Murray:** Hello from the Archaeology & Anthropology Collections at Wesleyan University (CT)!

**Kimberly Hoffman:** Hello from Oxford, OH!

**Claudia Rocha:** Hi from the California Academy of Sciences - San Francisco, CA USA

**Chris Helms:** Hello everyone from the Adler Planetarium in Chicago!

**Cecile Webster:** Hello. Cecile Webster, Art Institute of Chicago

**Courtney Kovacich:** Hello from the Ontario Heritage Trust in Toronto!

**Miya Tokumitsu:** Hi from the Davison Art Center, Wesleyan University in Middletown, CT

**Julia Grasso:** Hello from MD!

**Christine Granat:** Hello from deCordova Sculpture Park and Museum, The Trustees of Reservations, Lincoln, MA

**Marcia Stock:** HI, from the Museum of Ventura County in Ventura, CA

**Douglas W. Evans:** Warm greetings from The Westmoreland Museum of American Art

**Jordan Cao:** Hello from the Gregg Museum of Art & Design at NC State University in Raleigh, NC!

**Rebekah Furey:** Howdy from Indianapolis

**Victoria Gray:** Hello from The Strong National Museum of Play in Rochester NY

**Megan Valentine:** Hi from the Art Bridges Foundation in Bentonville, AR!

**Jessica Pace:** Hello from NYU Libraries!

**Ellie Gibson:** Hello from Artis Naples, The Baker Museum in Naples, FL.

**Christa McCay:** Hi from the Marietta Museum of History in Marietta, GA

**Susan Beates:** Hello from Sue Beates, Drake Well Museum, PHMC

**Amy McKune:** Hello from The National Museum of Toys & Miniatures in Kansas City, MO

**Rachel Farkas:** Hello from Boston Children's Museum!

**Laura O'Neil:** Hi from Oregon

**Elspeth Jordan:** Hi from Ottawa, Canada

**Keira Gruber:** Hi from the 9/11 Memorial and Museum

**Larry Giacoletti:** Hello from Noguchi Museum, Long Island City, NY

**Christine Chandler:** Hello from Putnam Museum, Davenport, Iowa

**Dawn Kimbrel:** Hello from Haffenreffer Museum of Anthropology, Brown University

**Dee Stubbs-Lee:** Greetings from the New Brunswick Museum! Hi Elspeth!

**Amy Essick:** Has audio begun?

**Gay Acompanado:** Hello from Norfolk, VA

**Anita Merritt:** hello from headwaters science center minnesota

**Joe Doherty:** Hello from the Minneapolis Institute for Art!

**Lise Treau de Coeli:** Hi, from Cdn Museum of History

**Adriana Christian:** Hello from the Institute of Texan Cultures in San Antonio, TX!

**Katharine Corneli:** Yes @amy essick

**Judy Steinberg:** I'm having audio issues too. Robin is cutting out.

**Lara Canner:** Hey Gay!!

**Mike Morneau:** Yes Amy - audio is broadcasting

**Rachel Magnus:** How do you connect with audio??

**Shannon Sweeney:** Has the presentation begun? If so, I cannot hear anything

**Mindy Gordon:** Glad to be here, from the Bronx, NY: Archives, Sisters of Charity of New York

**Elspeth Jordan:** No audio at all here

**Amy Essick:** I cannot hear anything.

**Sarah Casto:** Hello from Rochester, NY!

**Margaret Stevenson:** My audio is not working at all.

**Katie Cooper:** yes shannon!

**Mike Morneau:** If you're not hearing - refresh your browser

**Katharine Corneli:** There is audio. I had to press "play" on a pop up that came up

**Gay Acompanado:** Hi Lara Canner!!! Great to see you here.

**Stacey Girling-Christie:** Hello from the Canadian Museum of History, Gatineau, QC, Canada

**Paige Doore:** A pop up should appear and ask you to press "play".

**Amy Essick:** When does the pop up occur? Restarted and nothing like that appeared.

**Margaret Stevenson:** The pop up appeared and I pressed play. I have refreshed a few times and closed and restarted but still no audio.

**Linda Pansing:** Hello from Ohio!

**Bethany Romanowski:** Hello from the 9/11 Memorial and Museum

**Patricia Sobczak:** Hello from Virginia!

**Amy Essick:** Will a recording be available?

**Jason Aikens:** Hello from Canton, OH

**Cathy Ricciardelli:** Hello from Chicago!

**Katharine Corneli:** In the email that we got after registration there is an option to test your technology too. You might try that?

**Dee Stubbs-Lee:** Sound is a bit choppy

**Mike Morneau:** @Margaret - try a different browser.

**Vennice Sylvester :** Hello from Grenada

**Patti Davis-Perkins:** Hello from the Canadian Museum of History, Gatineau, Quebec

**Jen Dolde:** Joining on behalf of Chesapeake Bay Maritime Museum in St. Michaels, MD.

**Aidan Earle:** Hello from the Davison Art Center, Wesleyan University in Middletown, CT

**Emily Colucci:** Thanks so much for providing this presentation! I'm from Lewiston, Maine, and work at Bates College.

**Sarah Little:** Hi Dee!

**Margo Gutstein:** The quality of the audio is bad. Everything sounds muffled when Laura is speaking. This was not a problem when Robin was talking

**Jess Milhausen:** Hello from Seattle. Traditional land of the Coast Salish people.

**Dee Stubbs-Lee:** Hi Sarah

**Elsbeth Jordan:** I switched from Chrome to Firefox and the audio started working

**Amy Essick:** I reopened through Firefox and received the play prompt: audio is on! Thank you!

**Emily Colucci:** I think the audio has to do with the type of microphone and sound equipment they each have set up for themselves.

**Margaret Stevenson:** Thanks Mike, I was able to connect through Chrome and am getting audio now.

**Mike Morneau:** The audio is actually over the telephone, not VOIP. There is a tropical depression over the midwest-US and southern Ontario so that may impact phone line quality.

**Dr Ramon Silvestre, Ph.D.:**

**Anita Merritt:** everything, only employee in collections

**Robin Bauer Kilgo:** Hi @Dr. Ramon-Next time a question pops up feel free to click on your screen to vote.

**Emily Colucci:** Haha love this!

**Ahmed Elshabrawy:** I rried with chrom its too bad , try with Firefox I conbected

**Lindsay Laws:** Small work space

**Christina Hodge:** Insufficient space

**Sarah Casto:** Storage

**Anita Merritt:** A, B,C, D, E, F

**Cherish Thomas:** Inability to deaccession

**Stacy Bowe:** Are C & D the same thing?

**Lisa Goulet:** Good afternoon from Fraunces Tavern Museum in NYC!

F: all of the above!

**Margaret Tamulonis:** Yes! Storage!

**Sarah C. Schroeder:** insufficient storage

**Lynn Anderson:** improved storage facilities

**Raj Solanki:** storage space

**Dee Stubbs-Lee:** Substandard facilities

**Laura O'Neil:** space

**Douglas W. Evans:** Housing/rehousing

**Jennifer Stringfellow:** Advocating for artifacts during the exhibit design process

**Wendi Murray:** storage space!

**Judy Steinberg:** need additional staff time

**Meagen Smith:** Membership prioritised over collection care

**Andrea Jain:** insufficient storage

**Susan Woodland:** Hi Lisa from Susan at MJH

**VivianLea Solek:** Ditto storage space & advocating for artifacts during exhibit design process

**Llyn Sharp:** storage

**Michael Nagy:** Same but all worse

**Lana Dubin:** Budget collapse

**Dee Stubbs-Lee:** We're afraid to find out what the impact will be!

**Camille George:** All of the above

**Anne Foster :** same issues, but even worse

**Jenny Yearous:** yes storage space!



**Angela Watts:** Storage and time

**Linda Pansing:** went from 5 in our dept to 2

**Susan Beates:** Teleworking only

**Susan Kidd:** Amplified!!!

**Anita Merritt:** still the same but harder

**Stacy Bowe:** C&D are the same thing

**Kieffer Nail:** lost staff after March

**Katherine Danalakis:** No conservator on staff, so we have to do some initial assessments ourselves which is not ideal

**Morgan Webb:** Also storage space!

**Lisa Goulet:** everything amplified!

**Julianne Snider:** lack of access

**Jessi Barrientos:** a lot of our usage is through browsing which is impossible right now

**Judy Steinberg:** hard to say. pretty much the same?

**Michael Nagy:** Solo now

**Erin McKeen:** telework only

**Beth Sanders:** Access to collections is limited

**Meagen Smith:** Collection Care designated as nice to have not necessary during quarantine therefore furlough

**Diana Komejana:** space

**Rachel Farkas:** not provided clear guidelines for remote work- remote access, virtual calls, etc.

**Karen Whitehair:** Just bigger and now more complicated.

**Taryn Foss:** I am not onsite and not permitted to be

**Llyn Sharp:** technology!

**Celeste Ohta:** definitely amplified

**VivianLea Solek:** Denied access to building to download data loggers, couldn't check on things

**Raj Solanki:** lack of technology infrastructure

**Margaret Tamulonis:** Loss of staff helpers post covid

**Grace Cordial:** Plenty of time for training to get the 40 hours in off-site

Only amplified all the others

**Eileen Ielmini:** challenges amplified but now we add safe spaces

**Judy Steinberg:** yes more complicated!

**Andréa Shaulis:** Same issues Reassignment of tasks in light of covid

**Meagen Smith:** Perception that Collection Care is only onsite work

**Dee Stubbs-Lee:** I only got access on site again yesterday

**Rachel Farkas:** Need for digitization increased

**Joe Doherty:** same issues with potential layoffs

**Cherish Thomas:** Ironically, my situation has improved slightly since being close to the public

**Mary Rupp:** Physical access to collections, inability to monitor environmental conditions

**Frank Avila-Goldman:** IT issues

**Jenny Yearous:** needing to work from home

**Laura O'Neil:** space

**Miriam Meislik:** Collection monitoring is a challenges

**Kat Saunt:** I've not really faced any challenges during the pandemic. For a change management were supportive and goals were realistic! hope it continues!

**Sara Buehler :** Hiring freeze

**Elizabeth Howe:** My screen is a couple slides ahead. . .

**Jerome Auman:** Internships cancelled

**Jen Dolde:** Collections as come to the fore, as our institution looks for content for virtual public engagement.

**Chevelle Thomas:** We have actually had a chance to step back and access our collection challenges. It wasn't a focus before.

**Jessi Barrientos:** when our numbers dip dramatically, it will be even harder to advocate

**Dee Stubbs-Lee:** We are relevant but sometimes it can be hard to demonstrate that

**Andrew Mancuso:** Student workers, or lack thereof for basic work

**Raj Solanki:** When they say they want you to pivot...

**Jennifer French:** Hello @Raj Solanki!

**Sarah Horn:** Summer students job cancelled, very limited access to the museum

**Raj Solanki:** @Jennifer French!!!!

**Megan Kearns:** SMART goals!

**Cherie Summers Walcott:** With building closed the few staff in museum have been able to allow HVAC update and the completion of compact shelving. We never could have moved this fast with visitors.

**Anna Richardson-Thomas:** Hello from Trinidad

**Jenn Marland:** Hi @Raj Solanki

**Dee Stubbs-Lee:** dusty back of house concept - exactly!!

**Meagen Smith:** We need a new term to replace backstage, back office

**Raj Solanki:** @Jenn Marland!!!! Hey there!

**Annika Erikson:** Behind-the-scenes?

**Liz Crooks:** To combat that dusty image, we've been giving behind-the-scenes tours.

**Jason Aikens:** Hello from Suriname

**Jerome Auman:** @Megan Kearns, Exactly!

**Annika Erikson:** sneak peak, exclusive behind the scenes?

**Kat Saunt:** They built my conservation workshop with windows so the public can see me work. Unfortunately, I end up sat at the computer more than I end up working on photogenic historic items. It's a staffing issue, mostly.

**Wendi Murray:** could you share the reference for the work you just quoted?

**Valarie Kinkade:** I keep telling everyone, if you are watching the auction market you will see prices diving, so selling off collections may not be the "cash cow" everyone thinks it will be.

**Dee Stubbs-Lee:** Many museum staff (in Canada in particular) are government employees and there is a perception among the public that we are being paid to stay home and do nothing, yet most of us are working harder than ever. How do we stay visible to the public (and to higher-ups)?

**Becca Merriman-Goldring:** @Wendi Murray, it's in the Advocacy Resources Handout included in the links section

it's also available here: <https://www.history.org.uk/files/download/9148/1317202347>

**Nora Lockshin:** Becky Fifield argues against B-T-S in her keynote for AIC this year: No More "Behind the Scenes": How Word Choice Matters in Presenting Collection Stewardship / Rebecca Fifield

**Robin Bauer Kilgo:** @Wendi - If you look under the "links" area you can download the entire resource sheet we put together which includes the link.

**Wendi Murray:** excellent, thanks!

**Dee Stubbs-Lee:** like "dusty", "hidden away", etc.

**Llyn Sharp:** what SHOULD we say? instead of Behind the Scenes

**VivianLea Solek:** @Robin - I have downloaded the resources handout and I don't see the link to Becky's talk.

**Becca Merriman-Goldring:** That talk isn't in the resources sheet, but is available on the AIC virtual annual meeting page -- it was during the opening general session

**Robin Bauer Kilgo:** @Vivian - Becky's talk was part of the AIC Keynote for this year. If you are a registered attendee for the conference you can access under <https://www.culturalheritage.org/events/annual-meeting>

**VivianLea Solek:** @Robin -- thanks, I wasn't...btw, I go by VivianLea -- thanks! :-)

**Robin Bauer Kilgo:** @VivianLea - pleasure!

**Annika Erikson:** @Dee Stubbs-Lee: digital marketing can help. We are piloting a matchmaking service with digital marketing student interns with museums, guiding them to create collections care content. if you want to discuss further, I'm at [annika@artichack.com](mailto:annika@artichack.com)

**Dee Stubbs-Lee:** thx @Annika. I've been writing tons of conservation based social media while in quarantine, but it doesn't all make it past the gatekeepers

**Annika Erikson:** can you reformat to a management report? I now have to do a weekly report to my board, used to be monthly!

**Annika Erikson:** but it really helps us all feel connected and on top of things

**Kat Saunt:** @annika - thanks, I'm going to use that idea :)

**Jonathan Cambouris:** does anyone have sources on creating a strategic plan? I'm a Graduate Research Assistant for our museum and I am challenging myself to establish one.

**Annika Erikson:** ??

**Annika Erikson:** oops - thumbs up not working! lol

**Valarie Kinkade:** Book: Strategic Thinking and Planning, 2nd ed, Daryl Fischer and Laura Roberts

**Dee Stubbs-Lee:** Wow, ours would be a tiny amt of money -n I'm going to steal that idea.

**Jonathan Cambouris:** @Valarie- thank you kindly

**Lara Canner:** Thank you so much Laura, I have to leave early. Need to advocate for my institution with a possible donor...wish me luck! :)

**Natalie Collins:** Thank you.

**Robin Bauer Kilgo:** Good luck @Lara!!

**Melissa Miller:** @Johnathan check out THE MANUAL OF STRATEGIC PLANNING FOR CULTURAL ORGANIZATIONS

BY GAIL DEXTER LORD AND KATE MARKERT

**Elizabeth Cisar:** In terms of calculating a cost per item for archives (where you don't have a number of individual items), what would you recommend using? Per box?

**Melissa Miller:** Whoops, sorry for the all caps!

**Jonathan Cambouris:** @Melissa Thank you very much!

**Annika Erikson:** don't we need to think seriously about deaccessioning, not just to raise funds but also because its expensive to maintain and store? Also perhaps most importantly for reducing carbon footprint. Is this something you all are considering?

**Elsbeth Jordan:** Canadian institutions should check out the Canadian Association for Conservation's Canadian Collections Care Survey Results. <https://www.cac-accr.ca/wp-content/uploads/2019/11/canadian-collections-care-survey-summary-of-results.pdf>

**Grace Cordial:** Will the chat be available after this session?

**Robin Bauer Kilgo:** @Grace - we can try capturing it for sure. If I'm able to will post on the site.

**Dee Stubbs-Lee:** Awesome - we're spending less than 1 cent per day for my attention to just one of our 3 main collecting areas

**Vennice Sylvester :** Is there a recording of this webinar to wise later?

**Annika Erikson:** thanks @Elsbeth - really useful

**Robin Bauer Kilgo:** @Vennice. Yes we record all of our webinars and should be available on our website by early next week. You can also pull the presentation by looking at the "Links" area.

**Egle Mendoza:** Hi, would be great if this is recorded as I missed part of this meeting.

**Jennifer Poulsen:** yes! so tired of pivoting!

**Emily Colucci:** Will the Advocacy resources and slides be available along with the recording, on the website eventually?

**Robin Bauer Kilgo:** Hi @Emily. Yes all will be available by early next week at the latest.

**Emily Colucci:** @Robin: Geat, thanks so much!

**Ann Shaftel:** Thank you, tactfully persistent!

**Natalie Collins:** Thanks.

**Karen Whitehair:** Can we get a copy of the 20 questions? I'm in this discussion at work and this would be incredibly helpful.

**Egle Mendoza:** This great! Thank you so much!

**Michelle Lopez:** I would love a copy of the 20 questions. Will that be available?

**Robin Bauer Kilgo:** @Karen - you should be able to pull from Laura's presentation which you can download from the link areas. If you don't see there email me at [c2cc@culturalheritage.org](mailto:c2cc@culturalheritage.org) and will get you a copy.

**VivianLea Solek:** @Robin, the 20 questions are slide 22 -- they're there. :-)

**Karen Whitehair:** Thanks Robin

**Dee Stubbs-Lee:** We all have to be advocates

**Kat Saunt:** Just want to say, thanks for sharing the handout and slides upfront, really helpful for me to share with my team.

**Barbara Hebard:** This was a very useful webinar, well presented.

**Dee Stubbs-Lee:** thank you so much Laura! Very very helpful!

**Douglas W. Evans:** Well organized & helpful. Thank you!

**Christine Boulay:** Thank you!!

**Malia Van Heukelem:** Thanks Laura!

**Wendi Murray:** This webinar was an excellent and productive use of my time! Thank you so much!

**Annika Erikson:** This topic is so important - thank you!

**Sandra Williams:** Thank you Laura.

**Amy Essick:** Wonderful presentation, Laura - thank you!

**Emily Colucci:** Thank you so much, Laura! Fantastic presentation!

**Rebecca Merritt:** Thank you Laura!!!!

**Eileen Ielmini:** thank you for a great presentation.

**Cheryl Sylvester:** Thanks much for a great presentation

**Vennice Sylvester :** Thank you for an excellent and informational webinar.

**Karen Whitehair:** Thanks Laura. Great presentation. Incredibly helpful content.

**Rachel Farkas:** Thank you! This is terrific content!

**Sam Cameron:** Thank you, Laura!

**Valerie Wingfield:** Thank you Laura!

**Dawn Kimbrel:** Thank you Laura!

**Vasti DeEsch:** Thank you!!! Very informative webinar!

**Nezka Pfeifer:** FYI

**julia morrow:** Thank you, loved this! I'm an aspiring collections care specialist and always looking for ways to advocate for care

**Christina Hodge:** really great and practical thanks!

**Adriana Christian:** Is the collections 20 questions on the resource list that was provided?

**M Barger:** Excellent, Laura - thank you Robin and Mike

**Nezka Pfeifer:** FYI if your institution is NOT a tier 3 AAM member you won't have access to the samples, so you might do better just searching online for policy samples

**Kat Saunt:** thanks Laura, I'm one of those conservators who would rather work behind the scenes, but I really think advocacy is part of our job role these days (many hats!).

**Dr Ramon Silvestre, Ph.D.:** Thanks

Thank You All I will reach out to you all for resources etc. we are the GLBT Historical Society | Archives & History Museum in San Francisco.

**Karen Louvar:** Thank you! Best of luck everyone!

**Jonathan Cambouris:** thank you. Unsure what tier we are. (new to this)

**Nicole Lamb:** Thank you for the presentation

**Lindsay Laws:** Thanks! Great resources!

**Wes Collins:** Thanks very much!

**Linda Pansing:** Thanks!

**Rebecca Fifield:** Completely late to the party due to another obligation, but I was asked to put my Twitter handle here @RLFifield

**Dee Stubbs-Lee:** yes - we definitely need a new catch phrase

**Amanda Lange:** Please do a session on Archaeological Collections!

**Rebecca Fifield:** Hello!!!

**Robin Bauer Kilgo:** That's the plan @Amanda!!

**Meagen Smith:** I couldn't hear the resource Laura recommended DIFNY?

**Dee Stubbs-Lee:** pluses and minuses to "behind the scenes" idea

**Anita Merritt:** thank you for the webinar

**Laura :** dhpsny.org

**Judy Steinberg:** DHPSNY I think.

**Megan Kearns:** Are there webinars about access and use balanced with preservation?

**Laura Belani:** This topic could be a whole another webinar

**Meagen Smith:** Thank you.

**Dee Stubbs-Lee:** I was only able to access yesterday, won't be there every day for a while

**Michael Nagy:** We were out for 3.5 months - thank goodness it was okay. Not even much dust.

**Erin McKeen:** Thanks- this was great!

**Dee Stubbs-Lee:** Dust mostly comes from people

**Michael Nagy:** Furloughed meant no physical access and no access to the network

**Margo Gutstein:** Not allowed in. No access. It took me almost a month to get remote access to my databases.

**Kat Saunt:** I'm going to have to leave the event now. Many thanks to Laura for a very inspiring presentation. Stay safe everyone. :)

**Kimberly Hoffman:** I was very fortunate to get support to come back and do walkthroughs weekly. Our buildings have known water issues which helped me make the argument

**Dr Ramon Silvestre, Ph.D.:** I agree with Laura we all wear a number of hats in smaller organizations such as ours - from collections management, exhibitions, board advocacy, the occasional docent, tour guide and custodian...Wishing you all the Best and hoping we continue to be advocates post covid...whenever that is.

**Miriam Meislik:** I was deemed an essential worker with a few others. I can go in and do some work and monitoring.

**Grace Cordial:** Thank you for this. Plenty of food for thought.

**Dee Stubbs-Lee:** thanks again - great webinar! And thanks for reminding us that we matter, it's easy to lose track of that in the current climate

**Melissa Front:** Wise words. Thank you, Laura.

**Audrey Malachowsky:** Great Presentation! Thank you

**Meagen Smith:** Thank you, brilliant.

**William Brown:** Thank You!

**Jennifer Poulsen:** thank you for a timely, informative webinar!

**Sarah Gordon:** Thank you for such an informative and inspiring presentation!

**Laura Belani:** Thank you. Great Webinar!

**Erin Bradford:** Thank you!

**Morgan Webb:** Thank you for a great presentation Laura, Robin, AIC, FAIC!

**Ryan Hyman:** Thank You!

**Megan Reed:** Thank you Laura! This was very informative!

**Raj Solanki:** Thank you! I'm pivoting off....

**Jerome Auman:** Thank you Laura! Excellent

**Aurielle Pimley:** Thank you!

**Sarah Horn:** Thank you!

**Claudia Rocha:** Thank you!! Great information.

**Gay Acompañado:** Thank you!



**Ann Shaftel:** Thank you!

**Jenn Marland:** thank you!

**Anna Richardson-Thomas:** Thank you very much very informative

**Alexandra Deselms:** Thank you.

**Andréa Shaulis:** Thank you

**Leishawn Spotted Bear:** Thank you!

**Colleen McGuire:** Very useful presentation - thank you Laura!