; 04/02/13 2:35 PM ;;;;LEARNINIGTIMES 4/2/2013 TODAYS IS APRIL 2, 2013. THIS IS WEBINAR AT 2:00 P MRNGHTS ET. TODAY IS APRIL 2, 2013. THIS IS CARING FOR DIGITAL MATERIALS WEBINAR AT 2:00 P.M. ET. >> HELLO EVERYBODY AND WELCOME TO TODAY'S WEBINAR. MY NAME'S MIKE, I WILL BE YOUR TECHNICAL PRODUCER. IF YOU HAVE ANY TECHNICAL ISSUES OR QUESTIONS, YOU WILL BE ABLE TO SUBMIT THEM IN THE QUESTION AND ANSWER POD THAT BECOMES AVAILABLE ON THE LEFT HAND ON THE SCREEN. IT WILL BE IN THE LOCATION WHERE YOU CAN SEE THE HELLO WINDOW. IF YOU'RE NOT HEARING ANY AUDIO OR IF YOUR AUDIO STREAM DOES DROP, TRY CONNECTING WITH AN ETHERNET CABLE. IT WILL QUITE OFTEN HELP. IN ADDITION, WHEN WE DO OPEN UP THE QUESTIONS AND ANSWERS POD, THERE WILL BE, IF YOU SUBMIT A QUESTION, YOU'LL SEE THE QUESTION WILL APPEAR TWICE. PLEASE DON'T PANIC. THE TWO QUESTIONS BEEN ONLY VISIBLE TO YOURSELF. IT'S VISIBLE ONLY ONCE TO EVERYONE ELSE SO YOU DIDN'T HIT ENTER TWICE. WE ARE EXPECTING NEARLY 900 PEOPLE IN TODAY'S COURSE SO THERE'S A VERY GOOD POSSIBILITY WE WILL NOT BE ABLE TO GET BACK TO EVERY SINGLE QUESTION THAT COMES IN. AND SO WE WILL TRY TO DEAL WITH

THOSE AFTER THE FACT. THE SESSION IS BEING RECORDED. THE RECORDING IS GOING TO BECOME AVAILABLE IN THE COMING DAYS. OKAY, KRISTINE, WE'LL TRY TO SEE WHAT WE CAN DO ABOUT DEALING WITH YOUR AUDIO ISSUE. AND WITHOUT FURTHER DELAY, I'M GOING TO GO AHEAD AND PASS THE ODDS -- AUDIO OVER TO CHRISTIAN. PLEASE GO AHEAD. >> THIS IS CHRISTEN AT HAIR LITTLE PRESERVATION AND I'M VERY PLEASED TO WELCOME YOU TO TODAY'S COURSE, CARING FOR DIGITAL MATERIALS AND PREVENTING FOR DIGITAL DARK AGE. AS MIKE SAID WE HOPE OUR AUDIO IS WORKING WELL TODAY. IF YOU'RE HAVING ANY TROUBLE JUST DROP US A NOTE IN THE CHATBOX. THIS IS OUR FOURTH COURSE IN OUR SERIES, CARING FOR YESTERDAY'S TREASURES TODAY AND THE PROJECT HAS BEEN MADE POSSIBLE BY LAURA BUSH 21ST CENTURY LIBRARIAN GRANT FROM THE INSTITUTE OF MUSEUM AND LIBRARY SERVICES. AND WE THANK THEM FOR ALL THEIR SUPPORT. THE REASON WE'RE ABLE TO OFFER THESE COURSES FREE OF CHARGE. AND WE WANT TO THANK LEARNING TIMES, OUR PRODUCER FOR THESE COURSES. TODAY WE ARE JOIN BY OUR SPEAKER LOREN GOODLY BUT SHE'S ALSO BEING SUPPORTED BY OUR COURSE COORDINATOR DANIEL PLUMBER. SHE HELPED SELECT THE TOPICS AND YOU'LL BE HEARING FROM HER IN A FEW MORE CLASSES. SHE'LL HELP YOU ABOUT ANY OUESTIONS YOU HAVE IN OUR CHATBOX TODAY. AS MIKE SAID WE'VE HAD

TREMENDOUS INTEREST IN THIS COURSE. MORE PEOPLE ARE JOINING. AS WE SPEAK WE'RE UP TO OVER 200 PEOPLE ALREADY TODAY. YOU'RE WELCOME TO CONTINUE TO SAY HELLO WHILE I GO OVER A FEW COURSE LOGISTICS AND THEN WE'LL MOVE THIS AWAY TO A O&A MODERATED QUESTION AND ANSWER BOX. AS I SAID, TODAY IS THE FIRST OF OUR FIVE CLASSES IN THIS COURSE. OVERVIEW OF DIGITAL PRESERVATION WITH LAUREN. WE HAVE ANOTHER WEBINAR THIS THURSDAY, TWO MORE NEXT WEEK AND THE FINAL WILL BE ON MONDAY APRIL 15TH. WE HAVE A COURSE WEB PAGE AND IF YOU HAVEN'T ALREADY LOOKED AT IT THIS IS WHERE YOU CAN FIND A HANDOUT WITH A SPEAKER POWER POINT SLIDES, A LINK TO OUR HOMEWORK ASSIGNMENT, LINKS TO RESOURCES MENTIONED IN THE CLALT AND TO FURTHER INFORMATION. PEA WILL BE POSTING OTHER RECORDINGS ON THIS PAGE BUT UNTIL THE COURSE IS CONCLUDEDS, WE'LL JUST BE E-MAILING YOU THOSE RECORDED LICENSES. IF YOU HAVE TO MISS A CLASS YOU CAN LOOK FOR THE E-MAIL FRUSTLES. WE DO THAT WITHIN A DAY OF THE CLASS CONCLUDING. PLEASE DO NOTE IT COMES FROM HERITAGE PRESERVATION.ORG SO MAKE SURE THAT'S A SAFE SENDER FOR YOUR E MAIL. IN ORDER TO GET A CERTIFICATE IN THIS CLASS, IF YOU HAVEN'T TAKEN A CLASS WITH US BEFORE I'LL GO OVER THOSE STEPS. FIRST OF ALL YOU NEED TO HAVE REGISTERED AND THIS IS THE

REGISTRATION PAGE ON OUR WEBSITE. IF THIS DOESN'T LOOK FAMILIAR, YOU HAVE NOT REGISTERED. YOU SHOULD HAVE SENT IN A PERMISSION FORM THAT LOOKS LIKE THIS FROM YOUR SUPERVISOR GIVING PERMISSION TO PARTICIPATE IN THE COURSE. WATCH E WEBINAR IN THE COURSE EITHER LIVE OR RECORDING AND COMPLETE ALL FIVE HOMEWORK ASSIGNMENTS. JUST SO YOU KNOW WE WON'T GIVE INDIVIDUAL FEEDBACK ON THE HOMEWORK BUT WE WILL LOOK AT IT BETWEEN CLASSES AND PROVIDE GENERAL FEEDBACK TO THE GROUP. ALTHOUGH YOU'RE NOT REQUIRED TO WORK AUTHORIZE A CERTIFICATE, IF YOU DO WANT TO DO THIS, WE JUST ASK YOU COMPLETE ALL THE WORK NO LATER THAN MONDAY, APRIL 2 2ND SO THAT'S ONE WEEK AFTER THE LAST CLASS. MOST OF OUR HOW MANY WORK ASSIGNMENTS ARE WRITTEN, CONSIDERING YOU WORK AT AN INSTITUTION, AT A LIBRARY, ARCHIVE OR MUSEUM. IF YOU'RE A STUDENT OR RETIREE OR NOT CURRENTLY WORKING AT A CULTURAL INSTITUTION, YOU CAN STILL ANSWER THE HOMEWORK QUESTIONS JUST THINKING ABOUT MAYBE PERSONAL COLLECTIONS YOU MIGHT HAVE. AND IN ADDITION TO THE CERTIFICATE, WE'RE ALSO REALLY HAPPY TO AWARD DIGITAL CREDENTIALS THROUGH CRUDLY, THIS IS A NEW WAY OF ON-LINE LEARNING GETTING RECOGNITION FOR YOU AND SO WE WILL BE SENDING YOU INFORMATION ABOUT THAT WHEN THE COURSE CONCLUDES AS WELL. FINALLY, IF YOU ARE CERTIFIED

ARCHIVIST, THIS CLASS IS ELIGIBLE FOR ARCHIVAL CREDITS FOR CONTINUING EDUCATION. SO IF YOU HAVE ANY ADDITIONAL QUESTIONS AFTER TODAY'S WEBINAR YOU CAN DO A COUPLE THINGS YOU CAN JOIN THE RESOURCE FOR LINKS IN A DISCUSSION PAGE WHERE YOU CAN ASK YOUR COLLEAGUES ABOUT CIRCUMSTANCES AT YOUR INSTITUTION. AND ALSO GET A QUESTION TO OUR SPEAKERS. WE'LL MAKE SURE YOU GET AN ANSWER ON THOSE OR YOU CAN E-MAIL US AT INFO AT HERITAGE PRESERVATION.ORG AND WE CAN EITHER GET YOU ANY HELP YOU NEED WITH THESE COURSES OR GET YOU CONNECTED TO OUR SPEAKERS IF YOU HAVE A TECHNICAL QUESTION. WITH THAT, UNTIL WE HAVE QUESTIONS AND ANSWERS I'LL DRAG THIS BOX AWAY AND TRANSITION TO OUR MODERATED CHATBOX. SO CONTINUE TO TYPE IN QUESTIONS. IF YOU HAVE ANY TECHNICAL ISSUES, ANY LOGISTICAL QUESTIONS OR ANY SUBJECT MATTER QUESTIONS, FEEL FREE TO TYPE, CONTINUE TO TYPE THESE IN. AND WE WILL APPROVE YOUR COMMENTS IF IT'S SOMETHING TO SHARE WITH THE GROUP. JUST KEEP IN MIND THAT YOU WILL HAVE, YOUR QUESTION MIGHT SHOW UP TWICE AND THAT'S JUST ONCE WHEN YOU TYPED IT IN AND ONCE WHEN WE PUBLISHED IT. SO DON'T WORRY, YOU'RE NOT MAKING A MISTAKE. IT WON'T APPEAR IF YOU TYPE SOMETHING IN AND IT GETS PUBLISHED TO THE GROUP. WITH THAT I WOULD LIKE TO INTRODUCE YOU TO OUR SPEAKER

TODAY, LAUREN GOODLY. HE'S AN ARCHIVIST AT THE UNIVERSITY OF TEXAS IN SAN MARCOS RESPONSIBLE FOR DEVELOPMENTING AND IMPLEMENTING A PRESER VASION PROGRAM FOR ARCHIVES WHICH INCLUDES A SUBSTANTIAL AMOUNT OF AUDIOVISUAL MATERIALS. SHE GRADUATED FROM THE INFORMATION SCHOOL AT THE UNIVERSITY OF TEXAS AT AUSTIN AND HAS PREVIOUSLY WORKED AS AN ARCHIVIST AT THE TEXAS GENERAL LAND OFFICE. SHE'S A CERTIFIED ARCHIVIST AND WILL EARN ADDITIONAL ARCHIVE SPECIALISTS CERTIFICATE FROM THE SOCIETY OF AMERICAN ARCHIVISTS IN 20130. AS SHE'LL TELL YOU TODAY, SHE ATTENDED THE FIRST LIBRARY OF CONGRESS DIGITAL PRESERVATION AND EDUCATION TRAIN THE TRAINER WORKSHOP, AND THAT HAS GIVEN HER SO MUCH GREAT INFORMATION TO SHARE WITH YOU TODAY. SO WITH THAT, I'M GOING TO TURN IT OVER TO LAUREN AND SHE WILL PROCEED WITH HER POWER POINT FROM HERE. THANKS SO MUCH. >> THANK YOU. THIS IS LAUREN GOODLY, HELLO. I WILL BE HERE FOR THE NEXT HOUR OR SO. I CURRENTLY WORK AT A SMALLER STATE UNIVERSITY AND PREVIOUSLY WHEN I WORKED AT A STATE AGENCY, I WORKED ON COLLABORATIVE PROJECTS WITH THE PUBLIC LIBRARY AND A MUSEUM. SO TO START W -- WITH LETS LOOK AT THIS DIGITAL COLLECTION AS A WHOLE. TODAY WILL BE AN INTRODUCTION AND OVERVIEW.

THE GOALS FOR THE SERIES ARE THAT PARTICIPANTS WILL HAVE A BETTER UNDERSTANDING OF THE INHERENT FRIDGALLITY OF THE FRIDGE. THERE ARE INFORMATION BACK UP FOR DIGITAL OBJECTS AND PARTICIPANTS WILL BE ABLE TO IDENTIFY ONE OR MORE ACTIONS THAT CAN BE TAKEN TO IMPROVE THEIR INSTITUTION FOR PRESERVATION EFFORT. TODAY WE ARE GOING INTRODUCTION AND THEN THERE ARE FOUR MORE SESSIONS TO GO MORE INTO DETAIL ABOUT THE THINGS I GO OVER TODAY. AND I'LL BE TALKING ABOUT THE BIG PICTURE VIEW. I WANT TO TALK ABOUT CONCEPTS THAT ARE DECISION POINTS AND CONSIDERATIONS. I WON'T BE TALKING ABOUT TOOLS OR PROCEDURES AND ANSWERS. THIS IS PARTLY BECAUSE THIS IS AN OVER VIEW AND ALSO PARTLY MUCH LIKE ANALOGUE LIBRARIANSHIP AND PRESERVATION YOUR DIGITAL PRESERVATION PROGRAM WILL BE SPECIFIC TO YOUR INSTITUTION AND YOUR MATERIAL. SO I WANT TO SHARE WITH YOU THE TOOLS AND KNOWLEDGE TO MAKE THE BEST DECISIONS FOR YOUR MATERIALS AND THE INSTITUTION AND YOURSELF. THE LIBRARY OF CONGRESS DIGITAL PRESERVATION OUTREACH AND EDUCATION PROGRAM OR DEPOT. IN THE WHY IT'S THERE ARE SEVERAL DIGITAL PRESERVATION EXPERTS THAT ARE LEADER. THIS INFORMATION IS OFTEN NEEDED AT INDIVIDUAL INSTITUTIONS. SO THEY CAME UP WITH SOME OVER ARCHING CONCEPTS THAT I'M SHARING WITH YOU HERE TODAY.

AND THIS CURRICULUM IS MEANT TO BE APPLIED ACROSS DISCIPLINES AT LIBRARIES, ARCHIVES AND MUSEUMS. AND AT ANY TYPE OF INSTITUTION FROM A NATIONAL GOVERNMENT TO SMALLER HISTORICAL SOCIETIES GIVEN TO YOUR PERSONAL DIGITAL ART KIEFERS. THE MISSION OF THE DIGITAL PRESERVATION OUTREACH EXPEJ CASE PROGRAM OF THE LIBRARY OF CONGRESS FOR NATIONAL YOUTUBE REACH EDUCATION AND ENCOURAGE INDIVIDUALS AND ORGANIZATIONS TO ACTIVITY PRESERVE THE CONTENT BUILDING ON A COLLABORATIVE NETWORK OF INSTRUCTORS, CONTRIBUTORS AND INSTITUTIONAL PARTNERS. AND I'VE INCLUDED IN THE POWER POINT SLIDE AND IN THE RESOURCES ON THE WEBSITE THEY'RE REPEATED AGAIN, COME LINK TO DPOE AND THEY HAVE A LOT OF GREAT INTRODUCTORY INFORMATION THERE ON THEIR WEBSITE. SO THE DPOE CURRICULUM IS SET UP IN MODULES. THEY'RE CALLED MODULES RATHER THAN STEPS BECAUSE WE'LL SEE THESE ARE ITERATIVE AND THEY INFORM EACH OTHER. YOU CAN ALSO COME BRAKE -- COME BACK TO THESE STEPS WHEN YOU GET STUCK AND GROW YOUR DIGITAL PRESERVATION PROGRAM. I'LL POINT OUT THESE ARE RHETORICAL OUESTIONS. THE FIRST MODULE IS IDENTIFY WHAT CONCEPT YOU HAVE AND THE NEXT IS SELECT [INDISCERNIBLE] AND TODAY WE'RE GOING TO SKIP [INDISCERNIBLE] **FINDISCERNIBLE** WHAT PROVISIONS ARE NEEDED FOR LONG TERM MANAGEMENT SUCH AS REAL CONCEPTS.

AND PROVIDE WHAT CONSIDERATIONS ARE THERE FOR LONG TERM ACCESS. AND IN ABOUT AN HOUR YOU'LL HAVE AN UNDERSTANDING OF DIGITAL PROSPECT MANAGEMENT STAGES [INDISCERNIBLE] RESTAGED AND YOU'LL BE PREPARED TO GET THE MOST [INDISCERNIBLE] SO LET'S GET STARTED. MODULE ONE, IDENTIFY. WHAT DIGITAL CONTENT DO YOU HAVE. AGAIN, THESE ARE ALL RHETORICAL OUESTIONS. LET'S WALK THROUGH [INDISCERNIBLE] FIRST, WHY DO WE IDENTIFY CONTENT. RESERVATION REQUIRES AN EXPLICIT SET OF RESOURCES. YOU'LL NEED TO PLAN FOR THAT. EFFECTIVE PLANNING IS BASED ON KNOWING THE EXTENT OF WHAT WILL BE PRESERVED. STORAGE, TECHNOLOGY AND TOOLS, EXPERTISE AND KNOWLEDGE AND OF COURSE FUNDING. IDENTIFYING CONTENT IS THE FIRST STEP TO PLANNING FOR CURRENT AND FUTURE PRESERVATION NEEDS. AS YOU'LL SEE IN THE SELECT MODULES [INDISCERNIBLE] PROBABLY HAVE SOME IDEAS BUT YOU WANT TO GET IT OUT OF YOUR HEAD AND INTO A FORMAT. WHAT DOES THE INVENTORY LOOK LIKE. THE CONTENT IS MORE IMPORTANT THAN STYLE AND FORMAT. IT DOESN'T MATTER AT ALL. I WILL RECOMMEND [INDISCERNIBLE] [INDISCERNIBLE] IF YOU DON'T LET'S OKAY BECAUSE EVERYONE'S INVENTORY THE ABOUT [INDISCERNIBLE] >> THIS IS LAUREN, I'M CALLING BACK ON THIS DIFFERENT PHONE SYSTEM. HELLO. >> HI LAUREN, THANKS FOR CALLING BACK. >> MIKE, ARE WE BROADCASTING? >> I CAN'T HEAR ANYONE ABOUT YOU CHRISTEN. >> THIS IS THE WAY IT SHOULD SOUND. >> OKAY. >> I JUST WANT TO HAVE YOU TALK A MINUTE AND SEE IF WE'RE SOUNDING BETTER. >> SURE. >> LET'S BACK UP A FEW SLIDES AND CONTINUE ON. >> OKAY. >> LET'S GO BACK TO THE FIRST MODULE, MAYBE. >> OKAY. >> THANK YOU. >> OKAY, I'M GOING TO BACK UP AND START AGAIN AND HOPEFULLY EVERYBODY CAN GET CAUGHT UP. CAN WE TELL IF THE SOUND'S BETTER? OKAY. SO THE FIRST MODULE WE'LL BE LOOKING AT TODAY IS IDENTIFY. WHAT DIGITAL CONTENT DO YOU HAVE. AND THESE ARE RHETORICAL QUESTIONS SO DON'T ANSWER THIS NOW, WE'LL WALK THROUGH THIS TOGETHER. WHY DO WE IDENTIFY CONTENT? PRESERVATION REQUIRES AN EXPLICIT COMMITMENT OF RESOURCES. SO YOU'LL NEED TO PLAN FOR THAT. EFFECTIVE PLANNING IS BASED ON KNOWING THE EXTENT OF WHAT WILL BE PRESERVED. YOU'LL NEED TO PLAN FOR STORAGE, TECHNOLOGY AND TOOLS AND THE EXPERTISE AND KNOWLEDGE THAT

YOU'LL NEED. AND OF COURSE FUNDING. SO IDENTIFYING CONTENT IS THE FIRST STEP TO PLANNING FOR FUTURE AND CURRENT PRESERVATION NEEDS. AS WE'LL SEE IN THE SELECT MODULE, NOT ALL DIGITAL CONTENT NEEDS TO BE PRESERVED. AN INVENTORY IS BEST TO IDENTIFY CONTENT. YOU WANT TO GET IT OUT OF YOUR HEAD AND INTO A MORE FAT --FORMAT YOU CAN USE. SO WHAT SHOULD YOUR INVENTORY LOOK LIKE? INVENTORY CONTENT IS MORE IMPORTANT THAN STYLE AND FORMAT. IN FACT, THE FORMAT DOESN'T REALLY MATTER. I WOULD RECOMMEND YOU KEEP IT AS SIMPLE AS POSSIBLE, AND EXCEL'S SPREADSHEET IS A GREAT TOOL FOR THIS. IT'S EASY TO USE, IT'S EASY TO DO SIMPLE COMPUTATIONS, SORTING AND SEARCHES AND YOU CAN DO A LOT WITH IT. DO WHAT WORKS FOR YOU. IF YOU LIKE DATABASES, IF YOU FEEL IMPORTANT COMFORTABLE WITH WORD, YOU CAN EVEN DO IT THAT WAY. THE TOOL DOESN'T MATTER AS MUCH. AND I PUT AN EXAMPLE UP, I'M NOT SURE IF YOU CAN READ THIS. BUT I KIND OF HOPE YOU CAN'T BECAUSE THE THING IS THAT EVERYBODY'S INVENTORY IS GOING TO HAVE DIFFERENT ELEMENTS. IT DEPENDS ON YOUR INSTITUTION AND THE CHARACTERISTICS OF YOUR MATERIAL WHICH IS NOT A GOOD TEMPLATE THAT WILL WORK FOR EVERYONE. BUT THE BASIC IDEA IS TO PUT A

LIST OF MATERIALS ALONG THE LEFT AND THE INFORMATION ABOUT THE ITEMS ACROSS THE TOP AND THE COLUMNS. IF YOU CAN READ THIS, YOU'LL BE ABLE TO SEE THAT FOR THE KING COLLECTION I HAVE TWO LINES. I DON'T REMEMBER WHY NOW BUT I WANTED TO HANDLE THAT COLLECTION IN TWO DIFFERENT PARTS MAYBE BECAUSE OF THE FORMAT OR THE RIGHTS OR SOMETHING. SO I ENTERED THAT TWICE REQUEST DIFFERENT INFORMATION. THERE ARE SOME COLUMNS I THOUGHT I NEEDED BUT MAYBE I DON'T NEED THEM OR MAYBE I NEED TO GO BACK AND GET MORE INFORMATION. AND I HIGHLIGHTED SOME SPOTS THAT I NEED TO COME BACK TO. SO THIS IS NOT A PRETTY PRETTY DOCUMENT AND IT'S NOT A FINISHED PERFECT THING. IT'S A FIRST PASS AND I'LL COME BACK TO THIS AS NEEDED. SO WHAT ELSE ABOUT THE INVENTORY. IT SHOULD ALSO BE DOCUMENTED. IT SHOULD BE USABLE IN A SIMPLE FORMAT. IT NEEDS TO BE AVAILABLE, SO EVEN IF YOUR COLLEAGUES NEVER LOOK AT IT, THEY SHOULD KNOW IT'S THERE AND BE ABLE TO ACCESS IT. THE INVENTORY SHOULD BE SCALABLE AS IT'S AN ITERATIVE PROJECT. CUNT TENT -- CONTENT NEED TO BE MADE AND YOU NEED TO MOVE FORWARD WITH YOUR DIGITAL INFORMATION PROGRAM AND IT SHOULD BE CURRENT SO PLAN TO UPDATE IT AFTER YEAR MAYBE AND PUT A DATE ON THE DOCUMENT. THIS WILL BE YOUR MAIN PLANNING DOCUMENT SO IT NEEDS TO HAVE THESE ATTRIBUTES.

NOW INVENTORY SCOPE. TO GET STARTED, THESE ARE THE OUESTIONS YOU CAN ASK YOURSELF. IF YOU'RE NOT AT AN INSTITUTION, AS CHRISTEN SAID THINK OF AN INSTITUTION OR TYPE OF INSTITUTION YOU LIKE OR YOU'RE FAMILIAR WITH. THE QUESTIONS YOU WANT TO ASK YOURSELF ARE WHAT CONTENT ARE WE ALREADY PRESERVING IF ANY. WHAT OTHER DIGITAL CONTENT DO WE HAVE. IS THERE SOMETHING THAT'S NOT ON OUR RADAR RIGHT NOW. WHAT CONTENT DO OR WILL OUR PRODUCERS CREATE. THAT'S A LITTLE ARCHIVEY VOCALLY BUT IT JUST NEEDS TO LOOK FORWARD TO WHAT YOU MIGHT OBTAIN IN THE FUTURE. DIGITATION PROJECTS, RECORDS FROM OTHER DEPARTMENTS OR FROM DONORS OR ANYTHING YOU CAN FORESEE OBTAINING. ANOTHER QUESTION IS WHAT CONTENT ARE WE REQUIRED TO KEEP. THIS WOULD BE FOR GOVERNMENT OR BUSINESSES THAT HAVE RECORDS RETENTION REQUIREMENTS. I IMAGINE THIS MIGHT BE CORRESPONDENCE OR REPORT. OF THESE TYPES OF THING THAT ARE BECOMING MORE AND MORE DIGITAL TODAY. I'LL TAKE A MINUTE TO POINT OUT MORE DIGITAL SIMPLY MEANS MATERIALS THAT WERE NOT CREATED IN DICTAL FORMAT ORIGINALLY. THEY WEREN'T DIGITIZED FROM SOMETHING ELSE. THEY STARTED OUT AS DIGITAL PHOTOGRAPH OR WORD DOCUMENT OR SOMETHING LIKE THAT. BUT THEY'RE BOTH HANDLED IN THE SAME WAY FOR PRESERVATION PURPOSES.

SO FOR OUR PURPOSES TODAY IT DOESN'T MATTER IF WHAT YOU HAVE IS BORN DIGITAL OR FROM A DIGITIZATION PROJECT. FOLLOW THESE SAME STEPS. FINALLY WHAT CONTENT DO YOU NEED TO REVIEW. WHAT MATERIALS DO YOU NOT HAVE A POLICY FOR OR YOU NEED TO LOOK MORE CLOSELY AT. I HAVE A LITTLE POLL HERE. WHICH SHOULD BE COMING UP. TAKE A MOMENT AND CHECK THE BOX FOR ANY OF THESE YOU MIGHT V SO RATHER THAN TAKING A WALK THROUGH YOUR STATS YOU WANT TO SEE WHAT INFORMATION YOU ALREADY HAVE JUST ON MATERIALS. DO YOU HAVE DOCUMENTATION FOR RECORDS MANAGERS OUT THERE, YOU MIGHT HAVE A RECORDS RETENTION SCHEDULE FOR LIBRARIANS AND ARCHIVISTS. YOU HAVE A FINDING AIDE CATALOG THAT NOTES DIGITAL MATERIAL. HAS YOUR INSTITUTION DONE ANY DIGITAL PROJECTS LATELY. DID YOU DO A GENEALOGY OR DIGITATION PROJECT AND IF SO WHAT HAPPENED TO THAT MATERIAL. THAT WOULD GO ON THE LIST. FINALLY PLACES DO YOU HAVE OPTICAL DISCS LIKE DVDS OR CDS OR FLOPPY DISCS. THIS MIGHT BE LABELED TO GIVE YOU THAT INFORMATION. DO YOU HAVE A SERVER. DO YOU OR ANYBODY HAVE ARCHIVAL MATERIALS ON THEIR DESKTOP COMPUTER. REMOVABLE HARD DRIVES OR FLASH DRIVES. THAT GIVES YOU AN IDEA WHERE TO START. AND WE'RE DONE WITH THAT POLL. GREAT, THANK YOU CHRISTEN. SO THE CONTENT CATEGORIES, YOU

ARE NOTICING THAT WE, OH YOUR INVENTORY SHOULD ALL RELEVANT INSTITUTIONAL RECORDS, SPECIAL COLLECTION MATERIALS, SCHOLARLY CONTENT BOTH LICENSED AND OPEN, RESEARCH DATA AND WEB CONTENT. SO CAST A WIDE NET AND YOU ARE NOT COMMITTING TO PRESERVING ANY OF THIS, YOU JUST WANT TO MAKE SURE IT'S ON YOUR LIST SO YOU CAN CONSIDER IT AND PLAN FOR IT IF YOU NEED TO. HOW DETAILED SHOULD YOUR INVENTORY BE. YOU DON'T WANT TO GET BOGGED DOWN HERE. THE INFORMATION YOU GATHER WILL BE USED AS META DATA BUT IT'S JUST FOR PLANNING NOW AND IT DOESN'T NEED TO BE EXACT. YOU CAN DETERMINE THE APPROPRIATE LEVEL OF DETAIL FOR YOU AND YOUR INSTITUTIONS. SOME FACTORS IN DECIDING THIS ARE HOW MUCH MATERIAL YOU HAVE, WHAT IS THE EXTENT. YOU MIGHT NEED TO START ON THE COLLECTION LEVEL OR WITH GROUPS OF MATERIAL IF YOU HAVE A LOT OF DIGITAL CONTENT OR YOU MIGHT HAVE LITTLE ENOUGH THAT YOU CAN LIFT ON THE FILE OR FOLDER LEVEL. IT WILL MATTER WILL THESE MATERIALS RESIDE. IF ANY MATERIAL IS OFF SITE PERHAPS DIFFERENT OFFICES OR AGENCIES OR THE IS IT ALREADY DESCRIBED. WHAT MEDIA DO YOU HAVE. THIS IS IMPORTANT HOW YOU CAN GET WITH YOUR INVENTORY. RESOURCES, YOU WANT THIS TO BE A DOABLE PROJECT. DO YOU HAVE STUDENT WORKERS OR VOLUNTEERS OR ARE YOU ON YOUR OWN?

WHAT IS YOUR TIME FRAME. YOU MIGHT NEED TO SET ONE FOR YOURSELF, GET A FIRST DRAFT BY THE END OF THE SEMESTER OF THE FISCAL YEAR. HOW MUCH TIME CAN YOU ACTUALLY CARVE OUT TO SPEND ON THIS. THE KEY POINT IS THAT YOU WANT TO DO SOMETHING YOU CAN ACTUALLY ACCOMPLISH, AND DO THE LEVEL OF DESCRIPTION THAT YOU CAN DO AND THAT WILL BE A USEFUL TOOL FOR YOU. SO LET'S TAKE A LOOK AT OUR COLLECTIONS AGAIN. THIS IS GOING TO BE A POLL. AND ONCE YOU SEE IT, YOU CAN JUST CHECK OFF WHAT DIGITAL CONTENT YOU HAVE OR EXPECT TO HAVE IN YOUR COLLECTIONS. HERE IT COMES. OKAY, GREAT. I'M GOING TO GO AHEAD AND CLOSE THAT AND MOVE ON TO OUR NEXT SLIDE. WHICH IS ANOTHER POLL. FORMAT TYPES. AND TAKE A MOMENT FOR THIS POLL AGAIN. IT'S NOT TRULY A POLL, I JUST WANTED TO GIVE YOU A LITTLE BOX TO CHECK AS YOU THINK ABOUT YOUR FORMAT TYPES. WHAT DIGITAL FORMATS DO YOU HAVE. OKAY. LOTS OF YOU ARE ANSWERING THAT SO THAT'S GREAT. EVERYONE HAS PHOTOGRAPHS. THIS IS SOME QUESTIONS YOU CAN START TO ASK YOURSELF AS YOU BEGIN YOUR INVENTORY. WE'RE DONE WITH THAT POLL, I'M GOING TO GO AHEAD AND CLOSE IT. SO YOU MIGHT HAVE BE STARTING TO HAVE SOME IDEA OF WHAT INFORMATION YOU SHOULD COLLECT

FOR INVENTORY. THIS IS THE COLUMNS SPREAD ACROSS YOUR SPREAD SHEET. ITY TALKED ABOUT FORMATS AND THIS IS FORMAT TYPES SUCH AS AUDIO OR TEXT AND FILE TYPES JUST MP3 OR PDF. YOU ALREADY HAVE SOME CONTENT CATEGORIES. DO YOU NEED MORE DETAIL THAN THAT ABOUT YOUR CONTENT OR ARE THOSE CATEGORIES ENOUGH DESCRIPTION FOR NOW FOR YOU TO MAKE YOUR SELECTIONS. YOU'LL NEED A DATA OR A DATA RANGE FOR THE MATERIALS, YOU'LL WANT TO NOTE THE LOCATION, ERROR PHYSICAL BOX OR FOLDER OR THE FILE PATH AND SERVER. AND YOU MAY WANT TO NOTE THE SIZE OF THE ITEMS IN TERMS OF FOLDERS OR FILES. A COUPLE TIPS ABOUT YOUR INVENTORY. YOU MAY HAVE MULTIPLE DATES AND THAT'S FINE. YOU DEFINITELY WANT TO HAVE THE DATE OF THE INVENTORY AND ANY UPDATES. THE DATE OF THE FILES IS ALWAYS USEFUL, THE DATE COVERED IN THE CONTENT, EVEN IF APPROXIMATE. AND THE DATE CREATED AND RECEIVED IF THAT'S RELEVANT TO YOU. ANOTHER TIP ABOUT LOCATION. THERE MAY BE DIFFERENT WAYS TO DEMOTE THE LOCATION. YOU MIGHT WANT TO SPECIFY IF IT'S ON-LINE OR OFF LINE LOCATION. YOU CAN GIVE IT A GENERAL LOCATION OF WITH US OR WITH THE CREATOR OR IN DIFFERENT DEPARTMENT. AND YOU MAY NEED TO CHANGE LOCATION FOR CONTENT MOVE AND

KEEP UP WITH THAT ON YOUR INVENTORY. AS WITH ALL OF YOUR INVENTORY BE CLEAR ENOUGH WITHOUT GOING TO EXTREMES. SO WHAT ARE OUR OUT COMES FOR THIS FIRST SECTION. IDENTIFY POTENTIAL DIGITAL CONTENT YOU MAY NEED TO PRESERVE. TREAT YOUR INVENTORY AS A MANAGEMENT TOOL THAT GROWS AS YOUR PROGRAM GROWS AND YOU CAN USE IT AS A PLANNING TOOL TO PREPARE FOR FUTURE STAFFING NEEDS, TRAINING AND THE ANNUAL GROWTH. PROVIDES A BASIS FOR ACQUIRING CONTENT, DEFINING SUBMISSION AGREEMENTS AND COLLECTION PLANS. AND AT THIS POINT WE'LL SEE IF WE HAVE ANY QUESTIONS FROM THE GROUP. IT LOOKS LIKE WE HAVE ONE FROM MELISSA IN CONNECTICUT. OH, SORRY. THAT'S FINE, GO AHEAD. >> ARE WE TALKING ABOUT ONLY DIGITAL MATERIALS THAT ARE IN SESSIONS OR ALSO FILES AND FORMATS. >> THAT'S UP TO YOU. IF IT WERE ME I WOULD INCLUDE ALL OF THIS IN MY INVENTORY EVEN IF YOU DECIDE DON'T NEED TO SAVE EVERYTHING IN PERPETUITY OR PRIVATE MATERIAL THAT WILL NEVER BE PUT ON-LINE. YOU MAY DECIDE YOU WANT TO INCLUDE THAT IN YOUR PRESERVATION PROGRAM. THAT'S YOUR CALL. I WOULD SAY CAST A REALLY WIDE NET AT THIS POINT AND THEN WE'LL FINE TUNE IT AND FOCUS AS WE MOVE FORWARD. >> MELISSA HAD A FOLLOW UP TOO.

SHE SAID CAN YOU PRINT A SITE MAP FOR YOUR COMPUTER FILES OR MUST IT BE COMPILED BY HAND? >> I'M GOING TO BET THAT THERE'S A FANCY TOOL OUT THERE FOR THAT. AND I THINK IT'S NOT THIS SESSION BUT THE NEXT ONE IS GOING TO BE TALKING ABOUT FILE TYPES. THE NUMBER 4 DANIEL'S SAYING THAT THE 4TH SESSION WILL GO INTO MORE DETAIL ABOUT TOOLS AND THOSE THINGS. I CAN JUST SAY THAT I KNOW THAT THEY'RE OUT THERE AND THAT IS A GREAT THING FOR YOU TO LEARN AND LOOK INTO AS YOU MOVE FORWARD WITH YOUR MATERIALS. AND ALSO AN EXAMPLE OF SOMETHING THAT ONE PERSON MIGHT NEED TO DO AND SOMEONE DOES DIFFERENTLY AND THESE DOCUMENTS TURN OUT DIFFERENT FOR EVERYONE. >> IF WE HUNT DOWN SOME GREAT RESOURCES THAT'S SOMETHING WE WILL POST OF COURSE ON THE SITE. >> OKAY. DANIELLE'S SAYING SOMEONE ASKED ABOUT BORN DIGITAL. I SKIPPED OVER THAT TO TRY TO MEEK -- MAKE UP THE TIME. BORN DIGITAL IS SOMETHING THAT WAS CREDITED -- CREATED IN A DIGITAL FORMAT AND IT'S NOT A SURROGATE FOR SOMETHING ELSE. THAT GETS DROPPED A LOT AND THAT TERM GETS USED A LOT, AND SO FOR OUR PURPOSES TODAY, WHETHER IT'S BORN DIGITAL AS WORD DOCUMENT OR IF IT WAS A SCAN FROM A HANDWRITTEN PAPER IT DOESN'T MATTER. WE'RE TALKING ABOUT ANY DIGITAL CONTENT THAT YOU HAVE. >> GO AHEAD. >> JUST QUICKLY BECAUSE I WANT TO MOVE FORWARD.

BUT. KIND OF UP TO YOU. I HAVE TO THINK OF ABOUT THIS ONE FOR A MINUTE. IN IN CASE I WOULD NOT ACTUALLY. I WOULD HAVE, I WOULD SAY TREAT THIS AS YOUR COLLECTION OF THIS VIDEO COLLECTION AND THEN SAY THAT YOU HAVE TAPES AND THE DIGITAL FORMAT. THAT'S HOW I WOULD HANDLE IT WOULD BE TO KEEP IT TOGETHER. >> I JUST WANT FOR THE CLOSED CAPTIONING I WANT TO READ THE YES OUT LOUD. MARY SAYS WE HAVE TAPES THAT ARE DIGITIZED. THEY WERE CATALOGED. DO YOU CREATE SEPARATE RECORDS FOR THE DIGITIZED VERSION. IF YOU DON'T ANSWER FULLY THROUGHOUT THE REST OF THE WEBINAR WE'LL MAKER SURE WE GET AN ANSWER OUT TO YOU ALL. >> FOR NOW I'M SAYING NO. I HAVE A COUPLE RESOURCES HERE AND HERE'S LISTED ON THE WEBSITE AS WELL. AND WE'LL MOVE ON TO MODULE 2. THIS IS SELECTION. WHAT PORTION OF THAT CONTENT WILL BE PRESERVED. SO WHY DO WE SELECT CONTENT TO PRESERVE. STORAGE MAY BE CHEAP BUT MANAGEMENT IS NOT. PARTICULARLY WHEN YOU'RE LOOKING 10 OR 20 YEARS AHEAD WITH STAFF TURNOVER AND TECHNOLOGY. IF YOU HEARD THE PHRASE -- THE QUALITY OF CONTENT, MAYBE YOU TONIGHT NEED TO SPEND RESOURCES PRESERVE EVERYTHING THAT YOU MIGHT HAVE. DISCOVERY AND DISSEMINATION SERVICES. WHAT DO YOU HAVE AVAILABLE AS

FAR AS WHAT YOU CAN MANAGE, SEARCH FOR AND PROVIDE. IN YOUR CURRENT SYSTEM. AND MATCHING MISSION TO CONTENT. THIS IS GOING TO HELP YOU MAKE YOUR CASE FOR YOUR PROGRAM AND WHAT RESOURCES YOU NEED. YOU'LL BE DOCUMENTING AND SHOWING HOW YOUR DIGITAL PRESERVATION PROGRAM SUPPORTS YOUR INSTITUTION'S MISSION. AND A NOTE ABOUT TERM. THESE DIFFERENT TERMS AND DIFFERENT DOMAINS. THESE MODULES REFERRED TO ANY INSTITUTION NO MATTER THE SIZE OR TYPE. WE MATE SAY SCHEDULING OR WE MIGHT SAY MUSEUMS USE ACOUISITION. AND THEY ARE COMMON OUTCOMES. SO WE'RE GOING TO USE JUST SELECT FOR THE REST OF THIS COURSE. WHAT ARE THE STEPS FOR SELECTION. YOU'LL WANT TO DEFINE AND APPLY SELECTION CRITERIA. YOU'LL WANT TO DOCUMENT AND PRESERVE YOUR SELECTION DECISIONS AND YOU WANT TO IMPLEMENT THOSE DECISIONS. SO LET'S LOOK AT SOME SELECTION CRITERIA EXAMPLES. WE WANT TO GET THIS DOWN ON PAPER, CREATING EXPLICIT CRITERIA FOR SELECTION WILL MAKE IT POSSIBLE TO BE MORE SYSTEMATIC AND CONSISTENT IN YOUR PROGRAM. SO YOU MIGHT HAVE AN ACQUISITION OR COLLECTION DEVELOPMENT POLICY THAT YOU CAN USE FOR YOUR DIGITAL SELECTION CRITERIA. YOU MIGHT HAVE PRIORITIES AND RESIDENCE FOR WHAT'S IMPORTANT. THERE MIGHT BE CORE RECORD OR

CONTENT TYPES THAT YOU DON'T NEED TO REVIEW SAY SPHO YOUR FOUNDER OR IMPORTANT COMMUNITY RECORDS. RESEARCH CRITERIA. WHAT IS OF INTEREST TO YOUR USERS AND WHAT CONTENT HAVE HIGH RESEARCH VALUES. IS IT UNIQUE. IS THIS THE ONLY COPY OR SOURCE OF THE MATERIAL. WHAT ABOUT VALUE, WHATEVER VALUE MEANS TO YOUR INSTITUTION. AND AGAIN, LOOK AT WHETHER MATERIALS ARE PRESERVED ELSEWHERE. YOU DON'T WANT TO DUPLICATE YOUR EFFORTS. IF YOU HAVE LARGE AMOUNT OF MATERIAL YOU MAY NEED TO PRIORITIZE YOUR INVENTORY BEFORE REVIEWING IT. AND THESE PRIORITIES ARE ALSO A CHANCE TO BE STRATEGIC IN YOUR SELECTION FOR PRESERVATION. THINK ABOUT YOUR STAKEHOLDERS, PICK SOMEONE IMPORTANT TO RESOURCE ALLOCATORS, SUCH AS SIGNIFICANT MATERIALS OR PRESIDENT'S ADDRESSES. OR CHOOSE ITEMS THAT ARE OFTEN REQUESTED OR SOMETHING FLASHY OR SOMETHING IF YOUR USERS. YOU COULD PRIORITIZE AN EASY COLLECTION, SOMETHING WITH SIMILAR FILE FORMATS OR SOMETHING THAT YOU'VE WORKED WITH BEFORE. SO IN THAT INSTANCE, THINK LOW HANGING FRUIT OR AN EASY WIN. OR YOU MAY WANT TO TACKLE AN EXTENSIVE COLLECTION FIRST EXAMINE YOU MAY LEGAL REOUIREMENTSOR MISSION MANDATES TO ATTEND. THINK ABOUT WHAT WILL HAVE IMPACT FOR YOUR INSTITUTION.

KNEES CONSIDERATIONS ARE WHAT I THINK OF AS SHOW STOPPERS. YOU SHOULD NOT SELECT MATERIALS FOR PRESERRATION IF ANY OF THESE CRITERIA APPLY. SO THE CONTENT IS AN IMPORTANT AND SHOULD MATCH YOUR VALUE SCOPE AND MISSION. REMEMBER THAT YOU DON'T HAVE TO PRESERVE EVERYTHING THAT YOU HAVE. TECHNICAL, CAN YOU DO IT. FOR EXAMPLE, DO YOU HAVE SPACE FOR VIDEO FILES AND ARE YOU KNOWLEDGEABLE ABOUT VIDEO FORMATS. IF NOT, THEN MAYBE YOU DON'T SELECT VIDEO RIGHT NOW BUT YOU USE THIS INFORMATION TO PLAN, TO REQUEST MORE SPACE OR MORE TRAINING OR TO FIND SPACE FROM SOMEONE WHO KNOWS HOW TO HANDLE THIS. ACCESS IS ANOTHER CONSIDERATION. AT MY INSTITUTION THIS IS NOT A SHOW STOPPER BECAUSE WE DO HAVE RESTRICTIVE COLLECTIONS THAT MAY BE OPEN AT A LATER DATE. IF YOU'RE A PUBLIC LIBRARY WITH A MANDATE TO PROVIDE ACCESS TO YOUR MATERIALS, SOMETHING THAT YOU DON'T OWN COPYRIGHT ON AND DON'T PROVIDE MAY BE A GOOD USE OF YOUR RESOURCES. SO YOU CAN DECIDE WHETHER ON-LINE ACCESS IS AN IMPORTANT CONSIDERATION FOR YOU. YOU MAY NEED TO LOOK AT DONOR AGREEMENTS AND COPYRIGHT AT THIS POINT. AND YOU CAN USE THESE CRITERIA TO ADD LANGUAGE TO YOUR ACQUISITION AND APPRAISAL POLICIES TO INCLUDE DIGITAL MATERIALS SO YOU GET THINGS THAT YOU CAN HANDLE. I'M GOING TO SWITCH GEARS A

LITTLE HERE BECAUSE I'M SURE MOST OF US ARE FAMILIAR WITH CHOOSING MATERIALS FROM OUR COLLECTION. AND I WANT TO TALK ABOUT DIGITAL PRESERVATION AS A TEAM EFFORT. YOU SIMPLY CAN'T BE AN EXPERT IN EVERYTHING. ESPECIALLY IN THIS FIELD, IT'S SO VAST AND TECHNOLOGY CHANGES QUICKLY AND OFTEN. SO EVEN IF YOU'RE A ONE PERSON DEPARTMENT, FOR EXAMPLE YOU COPYRIGHT CODE OR DEVELOPING STORAGE SYSTEMS. YOU NEED TO KNOW THE QUESTIONS YOU'LL BE ASKING YOUR VENDORS AND HE PEOPLE YOU'RE WORKING WITH. WE WORK WITH DONORS AND DEPOSITOR AS THEY HAVE INFORMATION ABOUT DIGITAL MATERIALS. SO WE'RE GOING TO BRING UP ANOTHER POLL. AND ONLY A POLL IN THE SENSE THAT I WANTED TO GIVE YOU SOME BOXES TO CHECK. AND THINK FOR A MINUTE ABOUT WHO WOULD BE ON YOUR DREAM TEAM. WHO CAN HELP YOU AS AGO FORWARD. HELP YOU AS YOU GO FORWARD. OKAY. EVERYBODY'S SAYING I.T. STAFF. I LOVE IT. I HAVE A FRIEND WHO BRINGS CHOCOLATE TO I.T. WE'RE GOING TO CLOSE THIS POLL AND MOVE ON. AS WE GO FORWARD AND AS YOU GO FORWARD WE COULD PROGRAM. IT'S ALWAYS TO THINK ABOUT WHO YOU CAN HAVE ON YOUR SIDE AND ADD TO YOUR PROGRAM. SO SWITCHING BACK JUST THINK ABOUT OUR INVENTORY AGAIN. AT THIS POINT, YOU MAY NEED TO

ADD INFORMATION TO YOUR INVENTORY. I HAVE SOME DOCUMENTATION THERE. DOES IT INCLUDE THE SELECTION CRITERIA THAT YOU DECIDED UPON. DO YOU NEED MORE INFORMATION AT A MORE GRANULAR LEVEL THAN YOU **ORIGINALLY THOUGHT?** YOU MIGHT NEED A BETTER COUNT OF FIVE TO START TO CRUNCH NUMBERS ESPECIALLY FOR MATERIALS YOU DO SELECT FOR PRESERVATION. YOU MAY NEED TO ADD INFORMATION ABOUT ACCESS AND USE. MAKE SURE YOU UNDERSTAND THE COPYRIGHTS ISSUES AND IF YOU ARE ABLE TO PROVIDE AND PRESERVE ACCESS. THERE ARE LOTS OF OPPORTUNITY HERE TO LEARN AND USE EXPERTISE WITH YOUR COLLEAGUES SO DON'T BE AFRAID TO BRANCH OUT AND ASK QUESTIONS AND ASK FOR HELP HERE. SO WHAT ARE OUTCOMES FOR THIS MODULE? YOU SHOULD NOW KNOW HOW TO GAIN CONTROL OF POSSIBLE CONTENT FOR PLANNING PURPOSES. AND WHERE TO START TO BEGIN TO DEVELOP A SUSTAINABLE PROGRAM. AS FAR AS DELIVERABLES, AFTER SELECTION, YOU'LL HAVE AN EXPANDED INVENTORY OF DIGITAL CONTENT WITH METABETA. YOU MAY HAVE AGREEMENTS WITH PRODUCERS SUCH AS RETENTION SCHEDULES, ACQUISITION LISTS, SUBMISSION AGREEMENTS THAT INCLUDE DIGITAL MATERIALS. YOU SHOULD HAVE MORE TEAM MEMBERS AND STAKE HOLD BUY-IN FOR YOUR PROGRAM AT THIS POINT. TAKE A BREAK AND SEE IF THERE ARE ANY OUESTIONS. AT THIS POINT. >> THANKS SO MUCH LAUREN. WE DON'T HAVE ADDITIONAL

QUESTIONS NOW. WE WANT TO WELCOME PEOPLE JUST JOINING AND WANT TO APOLOGIZE FOR DELAY YOU HAVE EXPERIENCED. HERE'S ONE. I WOULD WELL WILLIAM KUGGIONS FOR COPING WHEN ONE DOESN'T HAVE A DREAM TEAM. WHAT IF I.T. AND RESOURCE ALLOCATORS AREN'T KEEN OR DON'T UNDERSTAND. I KNOW THAT'S A REALLY, THAT'S AN ELABORATE CHALLENGE TO HAVE TO OVERCOME BUT DO YOU HAVE ANY TIPS? >> YES. MAYBE I JUST LIKE CHALLENGES BUT I THINK THAT PEOPLE WILL, I WOULD NOT BE SURPRISED IF A LOT OF PEOPLE HAVE THIS CHALLENGE. AND I'M GLAD YOU SAID THIS TOO CELIA BECAUSE I DIDN'T MENTION IT IN MY PRESENT YEAH BUT DEVELOPING RELATIONSHIPS WITH I.T. IS IMPORTANT AND TRICKY BECAUSE WE HAVE DIFFERENT VOCABULARIES -- WHICH TIMES CAN BE REALLY GOOD BECAUSE THEY HAVE A LOT OVER EXPERTISE AND INFORMATION THAT WE NEED. BUT THERE'S A LOT OF SORT OF MUTUAL SHARING OF INFORMATION AND GETTING A RELATIONSHIP WITH SOMEBODY AND KNOWING WHAT QUESTIONS TO ASK THEM AND HOW MUCH TO SHARE ABOUT YOUR PROGRAM IS REALLY GOOD. SO I'M NOT SURE THAT'S AN ANSWER OR JUST SAYING THAT IT'S TRICKY AND SOMETHING THAT WILL BE WORTH THE EFFORT SPENDING TIME ON. >> THEN MELISSA HAD ANOTHER OUESTION. IF THERE'S A STAFF FOR AND NO OTHER I.T. PEOPLE -->> SURE. >> THIS IS DANIELLE AND LAUREN

JUST THREW THIS ONE OVER TO ME. THERE ARE A NUMBER OF PEOPLE OUT THERE THAT WORK AS INDEPENDENT CONSULTANTS TO MATE BE -- MIGHT BE ABLE TO HELP YOU. WE'RE GOING TO HAVE RESOURCES ON THE WEBSITE INCLUDING E-MAIL LISTS THAT INCLUDE THE ARCHIVES AND ARCHIVISTS LISTS AND OTHER PLACES. WHEN YOU HAVE QUESTIONS FEEL FREE TO GO AHEAD AND ASK THEM THERE AND SEE IF THERE'S ANYONE THERE THAT CAN HELP YOU EITHER FOR FREE OR AS A CON SULTANT WHO GETS PAID FOR THAT. THAT'S ONE WAY TO SOLVE THOSE PROBLEMS. WE'RE A REALLY SMALL SHOP WE JUST DON'T HAVE THE LOCAL EXPERTISE. >> YES, THANK YOU ROBERT FOR MENTIONING. HE HAS FOUND GREAT RESOURCES THROUGH THE IMAGE ARCHIVISTS. SO LET'S SEE. WE HAD QUESTION FROM STEPHANIE ABOUT SAMPLE DONOR AGREEMENTS FOR BORN DIGITAL CONTENT. IF YOU ARE AWARE OF THOSE RESOURCES, LAUREN, WE'LL PUT LINKS UP ON THE SITE. >> YES. I KNOW THAT THEY ARE OUT THERE. SOME OF THE MOVERS AND SHAKERS ARE REALLY GOOD ABOUT POSTING ALL OF THEIR DOCUMENTATION AND SOMETIMES THAT CAN GET A LITTLE OVER MY HEAD FOR SURE. BUT YES, WE CAN GET A SAMPLE DONOR AGREEMENT. >> OKAY. THERE WAS A REQUEST ALSO FROM MARSHA ABOUT STATIC HEALTH SPREADSHEET YOUR INVENTORY. MAYBE WE'LL JUST ASK YOU FOR THAT AS A HANDOUT.

WE CAN POST THAT AS WELL SO IT'S READABLE. >> I MIGHT MARSHA BUT IT'S REALLY, I'M JUST HESITANT BECAUSE I WOULDN'T WANT ANYONE TO JUST COPY STRAIGHT OFF. BUT YES, WE CAN DO THAT. >> IT SEEMS WE HAVE A CHAT ABOUT REFERRING EQUIPMENT FOR DIGITAL PRESERVATION. SOME FOLKS ARE HELPING TO ANSWER JANENE'S QUESTION. >> OH, GREAT. SHE HAD A QUESTION ABOUT REFURBISHED EQUIPMENT. I HAD REALLY GOOD LUCK ABOUT S SAYING ABOUT THE LOCAL LIST SERVES BEING USEFUL. VENDORS CAN HAVE A WAD OF INFORMATION ABOUT DIGITIZATION. I'VE GOTTEN HELP FROM THEM AND I THINK DOING GOOGLE SEARCHES WILL TURN UP REFURBISHED WHICH IS WHAT WE GOT. >> KEEP GOING AND IF WE HAVE QUESTIONS WE'LL GRAB THEM AT THE END IF WE HAVEN'T ANSWERED THEM ALREADY. >> SURE. >> THANKS. >> SURE, THANK YOU. SO HERE ARE A COUPLE OF RESOURCES THE NETWORKING AND LIST SERVE AND SOMEBODY ELSE MENTIONED SOME OF THE MORE TECHNICAL LIST SERVES. AND THEN THERE'S A DIGITAL PRESERVATION MANAGEMENT TUTORIAL ON-LINE. SO LET'S FIND OUR SPOT. WE WENT OVER IDENTIFY, WHAT DIGITAL CONTENT YOU HAVE. AND SELECT WHAT PORTION OF THAT CONTENT WILL BE PRESERVED. WE'RE GOING TO SKIP THE STORE AND PROTECT FOR LATER SESSIONS AND WE'RE GOING TO MOVE ON TO

MANAGE AND PROVIDE. MANAGE IS WHAT PROVISIONS ARE NEEDED FOR LONG TERM MANAGEMENT AND PROVIDE IS WHAT CONSIDERATIONS ARE THERE FOR LONG TERM ACCESS. >> MODULE 5. WHAT PROVISIONS ARE NEEDED FOR LONG TERM MANAGEMENT. SO FIRST I WANT TO POINT OUT THIS REPORT, PRESERVING DIGITAL INFORMATION WHICH REPRESENTS A SEMINAL MOMENT IN DIGITAL PRESERVATION PRACTICE. AND THIS WAS PUBLISHED IN 1996. SO THAT'S A WHILE AGO NOW. AND GOOD PRACTICE FOR DIGITAL PRESERVATION HAS BEEN EMERGING SINCE THEN. IN FACT DIGITAL PRESERVATIONED HAS BEEN AN ORGANIZED PRACTICE SINCE THE 1970'S WITH NASA AND THE SCIENTIFIC COMMUNITY AND THEN IN THE 1980'S WITH GOVERNMENT RECORDS. SO ALL THIS MEANS IS THAT AT THIS POINT WE DO HAVE COMMON PRACTICE EMERGING AROUND MANAGEMENT OF DIGITAL PRESERVATION PROGRAMS. DIGITAL PRESERVATION MANAGEMENT CAN BE REPRESENTED AS A THREE-LEGGED STOOL AND THE THREE LEGS ARE ORGANIZATIONAL, TECHNICAL AND FINANCIAL. EFFECTIVE MANAGEMENT INCLUDES ORGANIZATIONAL REQUIREMENTS AND OBJECTIVES. SO THERE'S HELP AT THE INSTITUTION DISPIJAL PRESERVATION PROGRAM WITHIN THAT INSTITUTION. IT INCLUDES TECHNOLOGICAL OPPORTUNITIES AND CHANGE AND IT INCLUDES FREE SOURCES SUCH AS FUNDING STAFF AND EQUIPMENT.

WHICH OF THESE DO YOU THINK INSTITUTION TEND TO FOCUS ON? WELL THAT WOULD BE TECHNOLOGY WHICH IS UNDERSTANDABLE AS TECHNOLOGY'S A BIT MORE TANGIBLE AND HAS NO QUESTIONS AND SOLUTIONS. AS A FIELD WE NEED TO PUSH OURSELVES TO BE SURE TO INCLUDE ORGANIZATIONAL HEALTH AND FINANCIAL RESOURCES IN OUR DIGITAL PRESERVATION PROGRAMS. WE'RE MOVING AWAY FROM ONE TIME DIGITIZATION PROJECTS AND INTO DIGITAL PRESERVATION PROGRAMS. SO LET'S THINK ABOUT YOUR TEAM AGAIN. AND IF IT'S JUST YOU, WHAT SKILLS DO YOU NEED IN YOUR INSTITUTION. OF THIS PROGRAM. SO YOU'LL NEED POLICY DEVELOPMENT, PROGRAM MANAGEMENT, REPOSITORY SOFTWARE MANAGEMENT OR PROGRAMMING. META DATA MANAGEMENT LEGAL EXPERTISE AND MARKETING EXPERTISE. SO IF YOU'RE WORKING ALONE, THESE ARE SOME OF THE THING YOU'LL BE DOING. NOW YOU MIGHT BE USING A SERVICE FOR EXAMPLE CONTRACTING SOMEONE TO SET UP YOUR DIGITAL REPOSITORY SYSTEM OR PURCHASING ONE. BUT ALL THESE SKILLS ARE NEEDED SOMEWHERE IN YOUR PROGRAM. WHAT ABOUT POLICIES. PRESERVATION POLICY HANDS THE BENEFIT OF SPECIFYING AND REALLY NAILING DOWN INSTITUTIONAL COMMITMENT. DEVELOPING AND WRITING THE POLICY CAN ALSO BE A TEAM BUILDING EXERCISE TO GET BY AND ACROSS THE ORGANIZATIONS.

A POLICY WILL DEMONSTRATE COMPLIANCE WITH GOOD PRACTICE FOR YOUR COMMUNITY AND IT CAN HELP YOU MANAGE EXPECTATIONS. FOR EXAMPLE NOT EVERYTHING WILL BE PUT ON-LINE PERHAPS AND THIS IS A CHANCE TO SAY THAT. IDENTIFY ISSUES AND ENGINES AND SPECIFIC AREAS WHERE YOU'RE WEAK. IT WILL RAISE AWARENESS OF YOUR DIGITAL PROGRAM AND WILL DEFINE ROLES AND RESPONSIBILITIES WITHIN YOUR ORGANIZATION. AS FAR AS TECHNOLOGY ORGANIZATIONS DO NEED TO REGULARLY INVEST IN TECHNOLOGIES THAT WILL HELP THEM PRESERVE DIGITAL CONTENT SUCH AS COMPUTERS AND SERVERS, SOFTWARE TOOLS AND UTILITIES REPOSITORY SOFTWARE PACKAGES. IS SYSTEM SHOULD BE SYSTEMATIC AND INTENTION. OUT SOURCING TO VENDORS AND SERVICE PROVIDERS IS RECENTLY AN OPTION AND THESE DECISIONS SHOULD BE AS THOUGHTFUL AS THE PROCESS TO BUY AND INVENT TECHNOLOGY. YOU SHOULD PRIORITIZE TECHNOLOGY. YOU SHOULD THEN ASSESS THE TECHNOLOGY, SET A YOU STEPS TO MEET YOUR GOALS. INCLUDE FUNDING DECISIONS. WE OWN, JOIN OR SHARE AND COLLABORATE ON RESOURCES. ANTICIPATE USER INVENTORY AND SELECTION DOCUMENTS TO ANTICIPATE NEEDS. LOOK AROUND AND SEE WHAT TECHNOLOGY IS EMERGING. AND EVALUATE CHOICES. SO INVEST IN TECHNOLOGY WISELY. DON'T GIVE INTO THE TEMPTATION TO THROW TECHNOLOGY AT YOUR

MATERIALS. WHEN LOOKING AT SOFTWARE, THERE'S A COUPLE THINGS TO REMEMBER. YOU SHOULD BE SURE IT WILL WORK ON WIDELY USED OPERATING SYSTEMS. AND BE WELL SUPPORTED BY EITHER THE COMMUNITY OR THE DEVELOPERS. SO HAVING A COMMUNITY OF PRACTICE OF MANY INSTITUTIONS USING THE SOFTWARE IS OFTEN A GOOD SIGN. AND THE THIRD LEG OF THE STOOL IS FUNDING. SO IDENTIFYING FUNDING FOR DIGITAL PRESERVATION CAN BE CHALLENGING BUT ANY PROGRAM IN AN ORGANIZATION NEEDS TO SUSTAIN FUNDING TO DEVELOP AND GROW. FUNDING ENSURES FUNDS ARE SET ASIDE FOR DIGITAL PRESERVATION. IT ALSO INDICATES MEASURABLE CASE OF INTENT TO PRESERVE SO IT SENDS A MESSAGE TO STAKEHOLDERS. IT'S CHALLENGING BUT OVER TIME FUNDING CONTRIBUTES TO YOUR TRACK RECORD AND REPLICATION. FUNDING CAN BE EXPLICIT SUCH AS A LINE ITEM IN THE BUDGET BUT EVEN IF YOU DON'T HAVE A LINE ITEM, YOU'LL NEED TO MAKE SURE THAT YOU HAVE FUNDING. ALSO IMPORTANT IS SUCCESSION PLANNING. SO YOU SHOULD BE WILLING TO EMPLOY AN INSTITUTION TO TAKE OVER YOUR MATERIALS SHOULD SOMETHING DRASTIC OCCUR AND MEANS FOR THE PROGRAM TO CONTINUE SHOULD YOUR JOB OR DUTIES CHANGE. >> SHOULD I STOP FOR QUESTIONS NOW OR PRESS AHEAD. >> WE DO HAVE A LOT OF QUESTIONS BUT I DON'T WANT YOU TO RUN OUT OF TIME.

SO WHY DON'T YOU PUSH AHEAD RIGHT NOW UNTIL THE END. >> OKAY. >> THANKS. >> SURE. EARLIER I WAS TALKING ABOUT DIGITAL PRESERVATION STANDARDS. THE DIGITAL COMMUNITY NOW HAS A FOUNDATION OF STANDARDS AS BASES FOR GOOD PRACTICE. THESE INCLUDE TRUSTWORTHY DIGITAL REPOSITORIES, OAIS OR OPEN ARCHIVAL INFORMATION SYSTEMS. REFERENCE MODELS WHICH IS NOW AN ISS STANDARD. ALSO PRESERVATION META DATA IMPLEMENTATION STRATEGIES OR PREMISE. RECENTLY THERE'S A CHECKLIST FOR TRUSTWORTHY REPOSITORIES AUDIT AND CERTIFICATION OR TRACK. SO THESE ARE STANDARDS YOU SHOULD KNOW ABOUT AND YOU CAN WORK TOWARDS PERFORMANCE. THESE ATTRIBUTES OF A TRUSTWORTHY DIGITAL REPOSITORY HAVE BEEN USED SINCE 2002 BY ORGANIZATIONS TO GUIDE THE DEVELOPMENT OF THEIR DIGITAL PRESERVATION PROGRAM. SO AS WE GO THROUGH MAYBE THINK ABOUT CHARACTERISTICS THAT YOUR ORGANIZATION ALREADY HAS. YOU CAN START TO WRITE THIS DOWN IN YOUR PRESERVATION PROGRAM PLAN AND THRUSH THEM OUT IN POLICIES AND PROCEDURES AGO. COMMUNITY STANDARDS. YOU CAN COMMIT TODAY TO COMPLYING TO OAIS AND TO THE THIS IN YOUR POLICY STATEMENT. COMMITMENT OR ADMINISTRATIVE RESPONSIBILITIES. I'M GUESSING THAT YOUR INSTITUTION SUPPORT YOU BEING AT THIS WEBINAR AND MAYBE HAVE

TASKED YOU WITH DIGITAL PRESERVATION. SO THAT'S A COMMITMENT ALREADY. MANAGEMENT. HOW VIABLE IS YOUR ORGANIZATION? IF DISMANTLING IS A POSSIBILITY, DO YOU HAVE A SUCCESSION PLAN. RESOURCES. WHAT FUNDING HAS ALREADY BEEN DESIGNATED FOR DIGITAL PRESERVATION. A FAR AS INFRASTRUCTURE WHAT TECHNOLOGY DO YOU ALREADY V FOR EXAMPLE SERVERS OR SCANNERS. WHAT TYPE OF SECURITY SIST FULL \_ \_ SYSTEM DO YOU HAVE AS FAR AS LOG IN AND PASSWORDS. WHAT ABOUT LOCKED DOORS. AND DOCUMENTATION, AS YOU MOVE FORWARD DOCUMENT YOUR POLICIES TO ENSURE PROCEDURAL ACCOUNTABILITY. SO YOUR INSTITUTION MAY HAVE SOME OF THESE CHARACTERISTICS ALREADY. YOU JUST NEED TO MAKE IT, PLICIT FOR YOUR DIGITAL DOCUMENTATION. YOU CAN USE THESE CHARACTERS TO EXPLAIN YOUR PROGRAM TO POTENTIAL DONORS AND OTHER STAKEHOLDERS. AND THE FINAL SESSION OF THIS SERIES WILL GO OVER THESE STANDARDS MORE. GAP KNOWS IS A GREAT MANAGEMENT TOOL AT THIS POINT. YOU CAN ASK WHERE ARE WE, WHERE WE WANT TO BE AS FAR AS COMMUNITY STANDARDS AND REQUIREMENTS THAT WE JUST LOOKED AT. AND THEREFORE WHAT DO WE NEED TO WORK ON. SO OUTCOMES FOR THE MANAGEMENT PIECE INCLUDE THINKING ABOUT WHAT WILL STANDARDS, PERFORMANCE AND GOOD PRACTICE LOOK LIKE FOR YOUR ORGANIZATION AND HOW WILL YOUR ORGANIZATION DEMONSTRATE GOOD BRA? GOOD PRACTICE. I'M GOING TO GO AHEAD AND MOVE ON TO THE LAST SECTION, MODULE SIX AND THEN WE'LL HAVE OUESTIONS AFTER THAT. MODULE 6 IS PROVIDE WHAT CONSIDERATIONS ARE THERE FOR LONG TERM ACCESS. WELL FIRST, WHAT IS LONG TERM ACCESS. PRESERVATION DOES MAKE LONG TERM ACT SELLS -- ACCESS POSSIBLE. I USE THAT TERM WHEN TALKING TO MAJOR STALK SHOULDERS BUT THERE ARE DIFFERENCES. RELIES ON PROVEN RELIABLE AND EVEN STODGY TECHNOLOGIES TO PRESERVE DIGITAL OBJECTS ACROSS GENERATIONS OF TECHNOLOGY. ACCESS RELIES ON CUTTING EDGE TECHNOLOGIES TO PROVIDE THE BEST AND FASTEST ACCESS AT A POINT IN TIME. PRESERVATION ACCUMULATES META DATA OVER THE LIFE CYCLE TO PLACE AND PRESERVE CONTENT AND ACT SAYS SELECTS METADATA NEEDED TO USE AND UNDERSTAND CONTENT. PRESERVATION SYSTEMS CREATE NEW INVESTIGATORS OF DIGITAL OBJECTS AS NEEDS AND TECHNOLOGY CHANGE OVER TIME. AND ACCESS SYSTEMS DELIVER THE MOST APPROPRIATE VERSION THE AT ANY GIVEN TIME. THE PURPOSE OF PRESERVATION IS TO ENSURE LONG TERM ACCESS AND THE PURPOSE OF ACCESS SYSTEMS IS TO PROVIDE CONTENT TO USERS. AND OF COURSE THE FOCUS OF PRESERVATION AS FUTURE USERS AND THE FOCUS OF ACCESS OF CURRENT USERS.

SO YOU CAN THINK OF THESE AS TWO DIFFERENT SYSTEMS. AND WE CAN THINK ABOUT HOW ACCESS INFORMS A PRESERVATION PROGRAM. AND OF COURSE HOW THE ENDED RESULT IS ACCESSED. SO WHEN THINKING ABOUT PROVIDING CONTENT AS PART OF YOUR PRESERVATION PLAN, YOU WANT TO BE SURE THAT CONTENT WILL BE DELIVERED TO USERS OVER TIME. IN THESE WAYS. IT SHOULD BE DELIVERED EASILY, USING CURRENT AND KNOWN TECHNOLOGIES. IT SHOULD BE COHERENT, WELL DOCUMENTED AND PRESENTED. IT SHOULD BE COMPLETE, IN TACT AND WELL FORMED. IT SHOULD BE RENDERED CORRECTLY, ACCURATELY REPRESENTING DEPOSITS. IT SHOULD BE RELIABLE USING WELL MANAGED TECHNOLOGIES. CONSISTENT IN ACCORDANCE WITH POLICIES AND FAIRLY WITH EQUITY AND PRECEDENT. SO THIS IS ALSO NOT NEW BUT IT MIGHT BE USE THINKING ABOUT DIGITAL MATERIALS IN THIS WAY. ORGANIZATIONAL OR INSTITUTIONAL AND RESPONSIBILITIES FOR PROVIDING ACCESS INCLUDING MAINTAINING AND DEVELOPING COMPREHENSIVE ACCESS POLICIES. POLICIES MAKES CONSISTENT SUSTAINABLE ACCESS POSSIBLE OVER TIME AND AD HOC DECISIONS DO NOT. YOU'LL WANT TO MANAGE PRESERVATION AND ACCESS IN PARALLEL. TRANSPARENCY AND COMPLIANCE SURROUNDING ACCESS ARE IMPORTANT SO HAVING CLEAR WELL DOCUMENTED DECISIONS, PROVIDING CONTENT TO

CURRENT AND FUTURE USERS. ADAPTING NEW TECHNOLOGIES FOR DISCOVERY AND DELIVERIES AND MANAGING LEGAL ISSUES THROUGHOUT THE LIFE CYCLE. SO WHAT ISSUES MIGHT YOU ENCOUNTER AROUND ACCESS TO MATERIALS AND HOW WOULD YOU SOLVE THESE ISSUES. WHO IS ALLOWED TO HAVE ACCESS TO CONTENT. ARE ACCESS POLICIES EQUAL FOR ALL CONTENT. IF NOT HOW ARE THE CATEGORIES MANAGED. HOW ARE EXCEPTIONS OR SPECIAL REQUESTS HANDLED. HOW DO USERS REQUEST OR GET ACCESS AND WHAT OPTIONS DO USERS HAVE. SO CONSIDER USING AN FAQ AS A STEP TO DEVELOPING POLICIES. AND YOU CAN ALSO THINK ABOUT HOW THESE ISSUES CAN BE HANDLED VIA TECHNOLOGY AND HOW THEY CAN BE HANDLED THROUGH POLICY. AND WHAT SORT OF COMBINATION IT WILL TAKE. TO MANAGE THESE ACCESS POLICIES. IMPLEMENTATION. ACCESS DECISIONS SHOULD BE DOCUMENTED AND TRANSLATED INTO POLICY STATEMENTS. ACCESS POLICIES SHOULD ADDRESS REQUIREMENTS FOR PRESERVATION SYSTEMS TO PRODUCE ACCESS OBJECTS. ACCESS POLICIES SHOULD REFLECT AND RESPOND TO NEW DELIVERY DISCOVERY ISSUES THAT EMERGE, AND PRESERVATION SYSTEMS AND PROCEDURES SHOULD INCORPORATE AND REFLECT ACCESS POLICIES AND DECISIONS. WHAT ARE THE DIFFERENT ROLES INVOLVED FOR PROVIDING CONTENT? THESE INCLUDE ACCESS SERVICE

MANAGERS WHO DEFINE SERVICES. POLICY DEVELOPERS WHO ARE NEEDED TO CAPTURE ACCESS DECISIONS. ACCESS SYSTEM DEVELOPERS OR PURCHASERS TO ENACT DECISIONS AND ACCESS SYSTEMS MANAGER NEED TO MONITOR AND RESPOND TO THE SYSTEM. USER SUPPORT STAFF SYSTEMS TO ASSIST USERS. SYSTEM ADMINISTRATORS TO MANAGE THE ENVIRONMENT, AND USERS OF CONTENT TO UNDERSTAND AND FOLLOW THE RULE. AND AGAIN, IF YOU'RE THE ONLY PERSON ON YOUR DIGITAL PRESERVATION PROGRAM THESE ARE THE HATS YOU'LL BE WEARING OR THINK OF IT AS A CHECK LIST FOR WHAT ROLES AND ACTION YOU NEED TO TAKE. WHEN THINKING ABOUT ACCESS, WHAT DO WE KNOW ABOUT OUR USERS? IT MAY BE POSSIBLE TO TRACK AND RESPONSE TO CURRENT USERS AND FIND OUT WHO THEY ARE. HOW DO WE ANTICIPATE, EITHER THROUGH USER SURVEYS OR USAGE INFORMATION FROM YOUR SYSTEM. HOW DO ANTICIPATE THE NEEDS OF FUTURE USERS. THAT'S TRICKY. THEY'RE DRIVEN BY DELIVERY AND TECHNOLOGY THAT THEY KNOW AND WANT. WE CAN'T PREDICT FUTURE TECHNOLOGIES, SO THAT'S A BALANCE WE NEED TO MANAGE AND BE AWARE OF. PRESERVATION PROVIDES A PATHWAY FROM ONE GENERATION OF TECHNOLOGY TO THE NEXT SO WE CAN USE THESE FUTURE TOOLS. SO HOW SHOULD DIGITAL CONTENT BE PACKAGED FOR DELIVERY AT SPECIFIC POINTS OVER TIME. WHAT ABOUT SUSTAINABLE ACCESS.

EFFECTIVE AND SUSTAINABLE DIGITAL PARTICIPATION PROGRAMS AWK -- ADDRESS THE VALUE. THE ROLE THEY IDENTIFY STAKEHOLDERS AND INVOLVE THEM IN THE PROCESS. INCENTIVES, THEY IDENTIFY CARROTS ACROSS THE LIFE CYCLE. SO WHAT ARE OUR GOALS FOR THE **PROVIDE MODULE?** WE SHOULD HAVE CLEAR ACCESS POLICIES THAT ADDRESS LONG TERM ACCESS. WE SHOULD HAVE LINKS BETWEEN PRESERVATION AND ACCESS OVER TIME THAT ENSURE CURRENT ACCESS AND LONG TERM ACCESS. WE SHOULD HAVE THE CAPACITY TO CREATE DISSEMINATION PACKAGES FROM PRESERVATION PACKAGES USING CURRENT TECHNOLOGIES. AND AN AWARENESS OF AND CONTROL OVER RELEVANT RIGHTS MANAGEMENT ISSUES FROM CREATION OR DEPOSIT FORWARDS. SO THAT IS THE END OF MY PRESENTATION. AND I WOULD ENCOURAGE YOU TO TAKE A MINUTE NOW TO THINK ABOUT THREE THINGS YOU CAN DO TO WORK ON YOUR INSTITUTION'S DIGITAL PRESERVATION PROGRAM RIGHT NOW. JUST WRITE DOWN THREE THINGS THAT ARE STEPS YOU CAN TAKE. I'LL BE GLAD TO ANSWER THESE OUESTIONS THAT ARE COMING UP. I HAVE A FEW MORE RESOURCES LISTED HERE AND ON THE WEBSITE. >> ALL RIGHT, THANK YOU SO MUCH LAUREN. I JUST WANTED TO JUST RECAP A COUPLE OF OUESTIONS AND THEN SOME RESPONSES THAT DANIELLE GAVE REGARDING COPYRIGHT. SO CINDY SAID DOES ANYONE HAVE ANY LEGAL RESOURCES FOR KNOWLEDGE ABOUT COPYRIGHT ISSUES AND SHARED THE LINK ON THE --DANIELLE WAS SAYING IT MIGHT BE NECESSARY TO TALK TO A LAWYER BUT IN GENERAL DANIELLE WAS SAYING THAT JUST BECAUSE YOU DIGITIZED SOMETHING DOESN'T GIVE IT A NEW COPYRIGHT. IF IT WAS IN PUBLIC DOMAIN BEFORE THE DIGITIZED COPY IS STILL PUBLIC. IF YOU OWN THE COPYRIGHT FROM THE ORIGINAL ITEM THEN YOU OWNED THE COPYRIGHT TO THE DIGITIZED COPY. WE WEREN'T GOING TO GET INTO HUGE AMOUNTS OF CONVERSATION ABOUT COPY RIGHT ON THIS BUT AGAIN IF WE FIND GOOD RESOURCES. WE WILL MAKE SURE TO PUT IT ON THE SITE BECAUSE WE KNOW IT'S A COMPLEX ISSUE. AND I THINK THAT PRETTY MUCH ANSWERS JANENE'S QUESTION ABOUT THEIR POLICY TO PUT COPYRIGHT TAG ON ALL THE DIGITIZED CONTENT THAT THEY CREATE. >> DO YOU HAVE ANY TWO CENTS TO THROW INTO THAT CONVERSATION, LAUREN? >> NO, I DON'T. JUST THAT IT IS IMPORTANT TO STAR THINKING ABOUT COPYRIGHT AS EARLY AS POSSIBLE IN THE PROCESS. >> AND THEN DO YOU SEE MAGGIE MUELLER'S QUESTION ABOUT PRIVACY? >> YES. >> COULD YOU READ THAT OUT LOUD AND THEN GIVE YOUR REPLY. >> SURE, YES. SO MAG PEE IS ASKING AS AN ACADEMIC INSTITUTION WE HAVE DIGITAL MATERIALS THAT ARE COVERED BY FIRPA. PRESERVATION IS IMPORTANT FOR THESE RECORDS BUT DUE TO PRIVACY THE RECORDS DON'T END UP IN ARCHIVES OF SHOULD THEY END UP ON THE INVENTORIES. I'M SORRY SOMEONE'S GOING TO HELP ME OUT WITH FIRPA. IS IT THE -- IS THAT FOR THE STUDENT RECORDS? AND SO I'M GUESSING THAT THESE WOULD BE ON OUR RECORDS RETENTION SCHEDULE AND THEY WOULD BE DESTROYED AT SOME POINT IS THAT RIGHT OR ARE THEY KEPT IN PERPETUITY THEY'RE JUST PRIVATE. BUT EITHER WAY, IF IT WERE ME, I WOULD DEFINITELY PUT IT ON THE INVENTORY BECAUSE EVEN IF IT'S SOMETHING THAT YOU NEED TO KEEP FOR 20 YEARS, YOU DON'T WANT TO PUT IT ON A CD AND WALK AWAY FROM IT. YOU'RE GOING TO NEED TO HAVE PRESERVATION MANAGEMENT TOOL FOR IT EVEN IF YOU'RE ONLY GOING TO KEEP IT FOR FIVE OR TEN YEARS. I WOULD FIT ON THE INVENTORY AND HAVE A COLUMN THAT SAYS WHAT'S THE RETENTION PERIOD ON THIS. >> I THINK THAT CAME UP RECENTLY ON OUR ON-LINE COMMUNITY A QUESTION SOMEONE HAD ABOUT MEDICAL RECORDS AS WELL. >> YES. THIS IS DANIELLE. I JUST WANTED TO ADD, THE BOOK BY PETER HURDLE HAS BEEN MENTIONED ON THE Q&A AND SOMEONE ACTUALLY POSTED THE LINK. WE'RE GOING TO APPEARED THAT TO YOUR RESOURCES PAGE. IF I REMEMBER HE ACTUALLY DOES GO INTO FIRPA INFORMATIONAL AND MEDICAL RESOURCES TO GIVE YOU A LITTLE BIT OF GUIDANCE HOW TO DEAL WITH THOSE. THAT IS AN ONGOING ISSUE NOT JUST COPYRIGHT BUT PRIVACY WHICH

IS ALSO A FEDERAL LAW IS SOMETHING YOU NEED TO CONSIDER FOR MAKING MATERIALS PUBLICLY AVAILABLE. >> WE HAVE SOME QUESTIONS ABOUT OLDER TECHNOLOGY. AND SO SAVING OLDER TECHNOLOGY IN CASE YOU MIGHT NEED TO USE IT, PULLING DATA OFF FIVE AND A QUARTER INCH FLOPPIES -- FUN STUFF. I'M NOT SURE OTHER SPEAKERS WILL BE GETTING INTO THIS IN MORE DETAIL BUT DO YOU HAVE ANY INFORMATION. >> YES. I'M GOING TO PASS IT TO DANIELLE IN JUST A MOMENT BECAUSE I'M SURE THAT WE WILL BE TALKING ABOUT IT LATER IN THE SERIES. BUT MY FIRST THOUGHT IS THIS IS A GOOD CHANCE TO COLLABORATE WITH OTHERS. LIKE -- IS A GOOD EXAMPLE. THOSE PLAYERS ARE HARD TO FINE. I'M SURE IN SOME OFFICE SOMEBODY HAS A -- TAPE PLAYER. MY PREFERENCE IS INSTEAD OF KEEPING ONE MYSELF I WOULD TRY TO PARTNER WITH SOMEBODY. THAT'S DEFINITELY SOMETHING THAT WOULD BE HELPFUL FOR YOUR PROGRAM. >> SO THIS IS DANIELLE AGAIN. AND JUST TO SPEAK ABOUT THE TECHNOLOGY, ALTHOUGH WE WILL TOUCH ON THIS A LITTLE BIT IN SESSION 2 AND PERHAPS A LITTLE BIT IN SESSION 4 AS WELL. THIS IS ONE OF THE MOST VEXING ISSUES OF PRESERVING DIGITAL MATERIALS IS FINDING ORIGINAL HARDWARE THAT WORKS. SEVERAL E-MAIL LISTS HAVE BEEN MENTIONED AS RESOURCES. AMONG THE GOOD ONES -- HAS BEEN MENTIONED, THE ASSOCIATION OF

MOVING IMAGE ARCHIVISTS. THE SO INFORMATION FOR RECORDED SOUND COLLECTIONS IS ANOTHER REALLY GOOD ONE. AND THE ARCHIVE AND ARCHIVISTS LIST. I SEE THESE COME UP OCCASIONALLY ON THE MUSEUM L LIST. PEOPLE ARE SAYING I NEED THIS TYPE OF TECHNOLOGY DOES ANYONE HAVE IT AVAILABLE. SEA -- SO THIS IS ONE WAY TO TRY TO FIND THIS. ROBERT HAS MENTIONED A FEW TIMES ON THE Q&A ABOUT VENDORS AND LEARNING HOW TO EVALUATE VENDORS. THIS IS AN ONGOING ISSUE. AND SOMETHING THAT YOU MIGHT WANT TO CONSIDER IS AGAIN ASKING FOR OPINIONS ON ANY OF THESE DISCUSSIONS. THESE ARE LISTS OF YOUR PEERS. THERE ARE ALSO VENDORS WHO ARE SIGNED UP FOR THOSE LISTS AND THEY MAY TRY TO PROMOTE THEMSELVES BUT YOU CAN GET HONEST OPINIONS OFTEN BY PRIVATE REPLY. SO VARIOUS THINGS THAT YOU CAN DO TO TRY TO MANAGE THE TECHNOLOGICAL HURDLES. WE'RE NOT GOING TO ADDRESS ALL OF THEY ISSUES IN THIS SERIES BECAUSE WE COULDN'T. IT WOULD TAKE A REALLY LONG TIME AND IT'S JUST AN ONGOING ISSUE. SO JUST REMEMBER DON'T STOP YOUR EDUCATION WITH THIS SERIES, KEEP LOOKING FOR ADDITIONAL RESOURCES GOING FORWARD. >> THANKS, DANIELLE. LET'S SEE. I DON'T KNOW, LAUREN, IF YOU'RE FAMILIAR WITH PAST PERFECT SOFTWARE THAT MUSEUMS USE FOR CATALOGING MUSEUM COLLECTIONS

AND THAT STORES DIGITAL IMAGES AS WELL. >> SURE. >> DID YOU SEE LYNN'S QUESTION. >> I AM LOOKING AT LYNN'S OUESTION AND SHE'S SAYING THEY DON'T HAVE DIGITAL CONTENT NOW BUT THEY'RE PLANNING ON SCANNING AND DIGITIZING. AND SHE SAID THAT SHE'S CONCERNED WITH DEALING WITH PRESERVATION NOW AT THE POINT OF CONVERSATION WHICH IS PERFECT, THAT'S WHEN YOU WANT TO START BEING CONCERNED ABOUT IT. SO ARE THERE AVAILABLE EXAMPLES OF WAYS TO ORGANIZE RECORDS IN THE ON-LINE FORMAT. >> I THINK SOMEONE SUGGESTED THAT THE PAST PERFECT COMPANY I'VE ALWAYS UNDERSTOOD IT AS CUSTOMER SUPPORT AND THEY HOST WEBINARS AND THEY HAVE, THEY MAY BE A RESOURCE FOR INFORMATION SPECIFICALLY FOR THIS CASE. >> OKAY. YES, I THINK THAT, YES, I THINK SHE'S ON THE RIGHT TRACK TO FIND OUT THE ANSWERS NOW AS FAR AS DUPLICATING EFFORTS LIKE REENTERING METADATA MAYBE MAKING SURE SHE CAPTURES ALL THE PRESERVATION NOT METADATA SHE NEEDS NOW IN THE FUTURE TO HANDLE THAT THE FIRST TIME AROUND. >> RIGHT. AND THEN WHILE I HAVE, CAN YOU JUST GIVE A QUICK DEFINITION FOR METADATA, IT WILL BE COVERED IN NEXT WEEK'S WEBINAR. NOT IN DETAIL -->> I WISH I KNEW WHO WAS ASKING BECAUSE IT'S SUCH A FUNNY WORD. IT'S THE SAME THING AS CATALOGING TO ME. IT'S TECHNICALLY MEANS THE DATA

ABOUT DATA SO ANY INFORMATION THAT YOU NEED ABOUT YOUR INFORMATION OBJECT. SO A REALLY SIMPLE EXAMPLE IS THAT YOU MIGHT HAVE A TITLE AUTHOR SUBJECT. IN THE DIGITAL REALM WE WOULD CALL THAT METADATA. THEN YOU ALSO HAVE TECHNICAL META DATA SO YOU MIGHT WANT TO KNOW WHAT THE FILE TYPE IS, SIZE, WHAT YEAR, WHAT VERSION OF SOFTWARE IT USES. THERE'S ALSO PRESERVATION METADATA, AND THE CATEGORIES ARE NOT AS IMPORTANT BUT MAKING SURE THAT YOU HAVE THE INFORMATION THAT YOU NEED TO GO FORWARD ABOUT YOUR MATERIALS. AND I THINK YOU HAVE THE WHOLE SESSION ON METADATA. >> THERE IS. IN FACT ACTUALLY I'M GOING TO PULL IT OVER NOW THAT WE MENTION IT BUT THAT IS ONE OF YOUR HOMEWORK QUESTIONS, IT COULD BE TO THINK ABOUT INFORMATION THAT MIGHT BE IMPORTANT WHEN YOU INVENTORY YOUR COLLECTION. >> RIGHT. AND THEN THAT WILL BE YOUR METADATA. THE BEGINNINGS OF IT. >> IT'S THE A GREAT QUESTION AND IT'S GOING TO COME UP A LOT. SO MARIA HAD ASKED IF THERE ARE SAMPLE PRESERVATION POLICIES, DIGITAL PRESERVATION POLICIES AVAILABLE. AND YES. >> DID YOU WANT TO GO AHEAD. >> GO AHEAD. >> THERE IS. IN THE TUTORIAL KIND OF THAT IS IN THE DIGITAL PRESERVATION MANAGEMENT TUTORIAL WHICH IS IN THE RESOURCES, I'LL WALK YOU

THROUGH THAT AND THERE ARE LOTS OF PRESERVATION POLICIES AVAILABLE. I KNOW PEOPLE ARE ASKING FOR LOTS OF SAMPLES SO I'M SURE WE'LL COME UP WITH SOME FOR THE WEBSITE AFTER WE'VE HAD A CHANCE TO LOOK FOR THEM. I JUST WANT TO WARN THAT MOST OF THE PRESERVATION POLICIES THAT ARE AVAILABLE ARE THINGS THAT, YOU KNOW, STANFORD PUT ON-LINE. WELL THAT'S NOT REALLY ALL THAT MUCH USEFUL TO ME HONESTLY. THOSE ARE HUGE ORGANIZATIONS THAT JUST HAVE VERY DIFFERENT NEEDS AND WAYS OF MEETING THOSE NEEDS. SO I'M GOING TO THINK SOME MORE BUT I WOULD RECOMMEND THAT TUTORIAL FIRST AS A SIMPLE WAY TO SORT OF WALK THROUGH THE POLICIES AND THE DOCUMENTATION THAT YOU'LL NEED. >> RIGHT. >> AND THEN ROBERT ASKED A GREAT QUESTION ABOUT THE ADVANTAGES AND DISADVANTAGES OF USING OPEN SOFTWARE FOR CONTENT MANAGEMENT. BUT I THINK DANIELLE HAD SAID WE WILL DEFINITELY BE GETTING INTO THAT IN MORE DEAL IN LATER WEBINARS. >> YES. DANIELLE'S WHISPERING TO ME I TEND TO AGREE WITH HER. MY GUT REACTION CALL ON THIS IS TO PAY FOR SOMETHING UP FRONT THAT YOU'LL GET THE SUPPORT FOR. OPEN SOURCE CAN BE REALLY HARD TO DEAL WITH IF YOU HAVE LIMITED IP STAFF. YOU END UP SPENDING ALL OF YOUR TIME LEARNING HOW TO WORK THE SYSTEM OR WHAT'S WRONG WITH IT AND YOU DON'T HAVE ANY SUPPORT. SO MY KNEE JERK REACTION IS

EXPLORE YOUR OPTIONS AND IF THERE ARE A LOT OF PEOPLE USING THIS WHATEVER SOFTWARE PLATFORM YOU'RE THINKING ABOUT LIKE D SPACE IS AN OPEN SOURCE BUT THERE ARE VENDORS WHO WOULD DO THE CUSTOMIZATION FOR YOU SO YOU CAN WORK OUT ARRANGEMENTS LIKE THAT TO WHERE YOU'RE NOT STUCK WITH MANAGING THIS SOFTWARE THAT DOESN'T HAVE ANY SUPPORT WITH IT. >> GREAT. I DON'T KNOW IF YOU WANT TO --I'M NOT SURE IF YOU'VE SEEN OTHER QUESTIONS I HAVE NOT CAUGHT. THERE WAS A GOOD EXCHANGE MORE ABOUT PRIVACY AND RECORDS AND RECORDS RETENTION. AND I THINK BASICALLY WE SATISFIED THAT, THAT CONVERSATION. I JUST WANT TO MAKE SURE WE GOT EVERYBODY. >> YES. THIS HAS BEEN A WHOLE SERIES OF QUESTIONS IN THE Q&A AND I DON'T KNOW THAT WE CAN GIVE YOU ALL OF THE ANSWERS BECAUSE SOME OF THIS IS GOING TO BE VERY INSTITUTION-SPECIFIC. AND BASICALLY COMES DOWN TO HOW TO INTERPRET THE EDUCATION RESOURCES PRIVACY ACT. I WAS JUST SUGGESTING THE NAME OF THE ACT FOR FIRPA. IN SOME CASES INSTITUTIONS HANDLE THESE RESOURCES BY ACTUALLY DESTROYING THEM. IF THE RESOURCE NO LONGER EXISTS IT IS PRIVATE. IN OTHER CASES, THEY DO SAY THAT AND IT DOES BECOME AN ARCHIVAL RECORD, AND THEY ASSUME THAT AT SOME POINT, THE RESTRICTIONS OF THE ACT IS SATISFIED AND THEY

DON'T HAVE TO WORRY ABOUT IT SO MUCH. BUT AGAIN THIS IS SOMETHING THAT YOUR INSTITUTION NEEDS TO DEVELOP A VERY SPECIFIC POLICY FOR. AND YOU MAY NEED TO GET LEGAL ADVICE. THERE ARE LAWYERS WHO PERSONIZE IN INTELLECTUAL PROPERTY. INSTITUTIONS HAVE LAWYERS ON STAFF EITHER AT THE, IN LIKE THE PRESIDENT'S OFFICE OR AT THE SYSTEM LEVEL. AND YOU MIGHT HAVE TO PAY A FEE TO CONSULT WITH THEM BUT THEY'RE THE ONES YOU REALLY NEED TO HELP YOU GET THESE SPECIFIC NITTY GRITTY DETAILS. WE CAN'T GIVE YOU LEGAL ADVICE IN THIS SORT OF SESSION. NONE OF US ARE LAWYERS. SO I DON'T WANT TO MISLEAD YOU. IF YOU READ IT, THAT'S PROBABLY THE ANSWER AS TO Y I'VE SEEN A FEW MORE QUESTIONS. WE'RE TRYING TO KEEP UP WITH THE QUESTIONS BUT THERE ARE AN AWFUL LOT OF FOLKS HERE. I KNOW WE'VE MISSED IT BUT FEEL FREE TO REPEAT IT IF WE HAVEN'T GOTTEN TO YOU. >> I JUST WANTED TO, WHILE DANIELLE'S READING SOME OF THE QUESTIONS I JUST WANT TO SAY ALL OF THIS WILL BE RECORDED. WE'LL HAVE THE TRANSCRIPT FROM THE CLOSED CAPTION SO IF YOU JOINED IS LATE. WE'LL BE E-MAILING ALL **REGISTERED PARTICIPANTS A LINK** TO THE RECORDING AND WE WILL EDIT OUT SOME OF THE BAD AUDIO WE EXPERIENCED AT THE BEGINNING OF THIS SESSION. AND WE'LL ALSO BE GETTING AN ANSWER ON I THINK WHAT PROBABLY

HAPPENED AT THE BEGINNING OF OUR SESSION IS OUR WEBSITE CRASHED BECAUSE WE HAD SO MANY PEOPLE THAT WERE INTERESTED IN LOGGING ON TODAY. SO WE WILL BE TROUBLESHOOTING THAT AND MAKING SURE THAT THURSDAY'S WEBINAR GOES MORE SMOOTHLY. I DO APOLOGIZE IF YOU HAD TO COME IN LATE -- SO THANK YOU. DID YOU HAVE ANY MORE QUESTIONS, DANIELLE? >> AGAIN, I THINK THAT THERE'S A VERY SPECIFIC QUESTION ABOUT --VERSUS TOOLKIT. WE'LL LET OTHER PEOPLE IN THE **O&A HANDLE THAT.** THAT GETS A LITTLE BIT OUT OF SCOPE FOR WHAT ARE WE'RE DOING TODAY. THERE'S BEEN A DISCUSSION ON ONE OF THE SAA MEMBER LISTS ABOUT THE ARCHIVE SPACE SUPPORT POLICIES THAT HAVE BEEN ADDRESSED AND I DON'T THINK WE NEED TO GET INTO THAT TOO CLOSELY RIGHT AT THE MOMENT. ANY OTHER SPECIFIC QUESTIONS. FEEL FREE TO REPEAT THEM BECAUSE IT'S A LITTLE BIT DIFFICULT TO GO BACK AND SEE SOME OF THEM. >> I WILL SAY THAT THE CHAT'S BEEN GREAT. WE WILL PROBABLY JUST CLEAN IT UP BUT ALSO JUST PULL OUT ANY GOOD LINKS AND ADVICE THAT YOU ALL SHARED WITH EACH OTHER. THANK YOU FOR SHARING THAT AND MAKE SURE IT'S PUT ON THE COURSE WEBSITE ALONG AGAIN WITH THE TRANSCRIPT FROM TODAY'S SESSION. AND THE POWER POINT PRESENTATION IS ALSO A HANDOUT ON THE SITE. WE'LL MAKE SURE THAT'S UP THERE TOO IN CASE WE MOVE QUICKLY THROUGH SOME OF THESE SLIDES.

>> YES. AND AGAIN, THANK YOU. THE PEOPLE WHO ARE POSTING LINKS AND INFORMATION IN THE Q&A, THAT IS A GREAT WAY. WE REALLY LOVE TO SEE YOU GUYS HELPING EACH OTHER. WE ARE NOT THE ABSOLUTE END ALL BE ALL LAST WORDS ON THIS, ALTHOUGH AGAIN I WANT TO REMIND YOU THAT THERE ARE FOUR MORE SESSIONS. WE'VE GOT SOME GREAT SPEAKERS COMING UP AND HOPE THAT YOU CAN MAKE ALL OF THEM FOR ANSWERS TO MORE DETAILED QUESTIONS. SO ON THURSDAY, WE HAVE A SESSION THAT WILL ADDRESS DIGITIZATION AND DIGITAL FORMATS IN SOME DEPTH. THEN NEXT WEEK WE HAVE SESSIONS ON METADATA AND SESSIONS ON BACK UP AND GENERAL IT ISSUES. AND THEN WE'LL WRAP UP THE SERIES WITH A SESSION ON USING NETWORKS REPOSITORIES AND OTHERS WAYS OF ENSURING THAT YOUR RESOURCES CAN BE PRESERVED INTO THE FUTURE. >> THAT'S GREAT. WE'VE SEEN ON THE SCREEN, LAUREN HAD OPINION ISSUED HER POWER POINT BY THE WAY, A LINK TO THE HOMEWORK ASSIGNMENT. AND JUST A PLACE IF YOU WATCHED WITH A COLLEAGUE LET US KNOW WHO YOUR COLLEAGUE US. WE KNOW WHO YOU ARE WARKS HAVE THAT ALREADY BUT LET US KNOW SO WE CAN GIVE YOUR COLLEAGUE CREDIT FOR HAVING ATTENDED. AGAIN, WE WILL KEEP WATCHING OUR WEBSITE AND WE WILL MAKE SURE THAT INFORMATION WE SHARED TODAY WILL BE POSTED THERE. YOU CAN ALWAYS E-MAIL US AT INFO@HERITAGE PRESERVATION.ORG

AND WE'LL GET ANYTHING YOU NEED TO YOU. THANKS TO DANIELLE AND LAUREN AND LEARNING TIME. WE'LL CLOSE FOR TODAY BUT KEEP THE CHAT OPEN FOR A FEW MORE MINUTES. THANKS AGAIN AND WE'LL SEE YOU THURSDAY AT 2:00 EASTERN TIME. Q